Effective Date: 8 December 2011

Name of Service: Meg@POP and ISDN Services. For additional details, refer

to www.singtel.com

Description: Customised Meg@POP and ISDN Scheme (Customised

Scheme)

Prices (including discounts):

256kbps Meg@POP EthernetLink - \$308; minimum 450 circuits

10Mbps Meg@POP EthernetLink - \$450; minimum 10 circuits

10Mbps Meg@POP EthernetLink with Exchange Diversity - \$450; minimum 8 circuits

ISDN 2 - \$25; minimum 450 lines

ISDN 2 Caller Number Display - \$10; minimum 450 lines

ISDN 30 - \$280; minimum 15 lines

ISDN 30 Caller Number Display - \$80; minimum 15 lines

- 1. The one-time charges for the above services will be waived.
- 2. For the avoidance of doubt, the customer may purchase additional services from the list above on the condition that the customer has met the minimum quantity for all the services listed.
- 3. The one-time and monthly recurring charges will be waived for the first ten (10) ISDN30 Exchange Diversity and first twenty (20) ISDN30 Multi Line Hunting that the customer subscribes to on the condition that the customer has met the minimum quantity for all the services listed.
- 4. The site visit surcharge after office hours is \$400.
- 5. The minimum contract term for the Customised Scheme and each circuit subscribed under the Customised Scheme is five (5) years.

Terms and Conditions:

- 1. The customer is required to maintain a minimum annual spend of \$2M on the services subscribed under the Customised Scheme.
- 2. In the event that the customer fails to meet the revenue commitment, the customised prices will revert to the prevailing list prices.
- 3. There shall be no auto-renewal for the Customised Scheme.
- 4. (With effect from 21 June 2012) The customer shall not resell the services subscribed under the Customised Scheme.
- 5. All other terms and conditions of the SingTel ISDN and Meg@POP services shall apply.

Suspension and Termination Provisions:

In the event that the customer terminates a circuit subscribed under the Customised Scheme during the contract term, the customer shall be liable for a premature termination charge of 100% of the remaining contract value.

Eligibility:

The Customised Scheme will be offered to any customer who satisfies the following criteria:

- is migrating from the 9.6kbps DigiPlus service to the services listed above. For the avoidance of doubt, the customer is not required to do a 1 to 1 migration.
- subscribes to the minimum quantities listed above within one (1) year from signing the agreement;
- accepts the terms and conditions of the Customised Scheme in its entirety.