

Effective Date:	1 November 2011
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Name of Service:	GigawaveLite, MetroEthernet and DigiNet Services. <i>For additional details, refer to www.singtel.com.</i>
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Description:	Customised GigawaveLite, MetroEthernet and DigiNet Services Scheme (Customised Scheme)
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Prices (including discounts):

Service	Monthly Recurring Charge per circuit		
	3-Year Term	4-Year Term	5-Year Term
1.0625Gbps GigawaveLite FICON (Unprotected)	\$4,148	\$3,917	\$3,687
1.0625Gbps GigawaveLite Fibre Channel (Unprotected)			
1.0625Gbps GigawaveLite FICON (Unprotected with Exchange Diversity)	\$5,444	\$5,141	\$4,839
1.0625Gbps GigawaveLite Fibre Channel (Unprotected with Exchange Diversity)			
1.25Gbps GigawaveLite GigE (Unprotected)	\$4,148	\$3,917	\$3,687
1.25Gbps GigawaveLite GigE (Unprotected with Exchange Diversity)	\$5,444	\$5,141	\$4,839
2Mbps Point-to-MultiPoint MetroEthernet	\$552	\$525	\$497
4Mbps Point-to-MultiPoint MetroEthernet	\$640	\$608	\$576
30Mbps Point-to-MultiPoint MetroEthernet	\$1,312	\$1,247	\$1,181
100Mbps Point-to-MultiPoint MetroEthernet	\$2,160	\$2,052	\$1,944
20Mbps Point-to-MultiPoint MetroEthernet	\$1,280	\$1,216	\$1,152
2Mbps Point-to-Point MetroEthernet	\$744	\$707	\$670
2Mbps Point-to-Point MetroEthernet (One End Exchange Diversity)	\$1,080	\$1,026	\$972
4Mbps Point-to-Point MetroEthernet	\$960	\$912	\$864
10Mbps Point-to-Point MetroEthernet	\$1,472	\$1,399	\$1,325
20Mbps Point-to-Point MetroEthernet	\$1600	\$1520	\$1440
100Mbps Point-to-Point MetroEthernet	\$3600	\$3420	\$3240
30Mbps Point-to-Point MetroEthernet (One End Exchange Diversity)	\$2,736	\$2,600	\$2,463
40Mbps Point-to-Point MetroEthernet	\$1,984	\$1,885	\$1,786
40Mbps Point-to-Point MetroEthernet (Both Ends Exchange Diversity)	\$3,816	\$3,626	\$3,435
50Mbps Point-to-Point MetroEthernet	\$2,160	\$2,052	\$1,944

64Kbps DigiPlus	\$124.90	\$122.30	\$115.70
128Kbps DigiPlus	\$230.90	\$226	\$213.90
256Kbps DigiPlus	\$431	\$421.90	\$399.20
DigiPlus Direct Interface Facility	\$30	\$30	\$30

1. The one-time charge for installation, downgrade and upgrade shall be waived.
2. The contract term for the Customised Scheme is five (5) years and the minimum contract term for each circuit subscribed under the Customised Scheme is three (3) years.
3. The customer may enjoy a one-time waiver of any applicable premature termination charge for early renewal, downgrade and/or upgrade of its existing circuits to the services above on the condition that the customer renews these circuits in a single application under the Customised Scheme.
4. To cater to the customer's business optimisation needs, the customer may enjoy a one-time waiver of any applicable premature termination charge for early renewal of any DigiNet circuits on the condition that the circuits are renewed on one (1) year contract term at the prevailing list price. For the avoidance of doubt, the customer can still apply the DigiPlus Direct Interface Facility for these circuits at the customised price of \$30.

Key Terms and Conditions:

Volume Commitment

1. Option A
 - 7 x GigawaveLite circuits
 - 9 x Point-to-Point MetroEthernet circuits
 - 25 x Point-to-Multipoint MetroEthernet circuits
 - 6 x DigiNet circuits
2. Option B
 - 7 x GigawaveLite circuits
 - 19 x Point-to-Point MetroEthernet circuits
 - 25 x Point-to-Multipoint MetroEthernet circuits
3. All the services offered under either option must be subscribed in a single application.
4. For the avoidance of doubt, the customer may subscribe to additional circuits at the

prices in the table above upon meeting the preferred volume commitment above.

Revenue Commitment

5. The customer is required to maintain a minimum annual spend of \$3M on SingTel services for the duration of the Customised Scheme. For the avoidance of doubt, the revenue commitment will include spending on the monthly recurring charge, one-time charge and premature termination charge for all services including value added services.
6. In the event that the customer fails to meet the revenue commitment, the Customised Scheme all services will revert to the list price.

Other Terms and Conditions

7. No other discounts shall apply to the Customised Scheme.
8. There shall be no auto-renewal for the Customised Scheme.
9. A relocation charge of \$500 will apply for any relocation of head-end circuits and/or tail-end circuits that result from a relocation of the head-end circuit. The prevailing relocation charge shall apply in all other instances.
10. In the event that provisioning is delayed for a circuit upgrade due to a SingTel resource issue (i.e. resource unavailability), the period of delay will be counted as part of the upgraded circuit contract term.
11. The customer shall not resell the services subscribed under the Customised Scheme.
12. All other terms and conditions of the SingTel GigawaveLite, MetroEthernet and DigiNet services shall apply.

Suspension and Termination Provisions:

1. In the event that the customer terminates a circuit subscribed under the Customised Scheme during the contract term, the customer shall be liable for a premature termination charge of 100% of the remaining contract value.
2. The customer may downgrade or terminate up to ten (10) circuits without incurring a premature termination charge subject to the following conditions:
 - a) the combined total premature termination charge shall not exceed \$200,000.

For the avoidance of doubt, should the combined total premature termination charge exceed \$200,000, the customer shall be liable for the excess charges; and

- b) the downgrade and/or termination should be due to the consolidation of the customer's offices and/or network optimisation.

Eligibility:

The Customised Scheme will be offered to any customer who accepts the terms and conditions of the Customised Scheme in its entirety.