Effective Date: 1 August 2008

Name of Service: SingTel PhoneNet, ISDN and ALLC services

For additional details, refer to www.singtel.com under "Business Customers".

Description: Customised PhoneNet, ISDN and ALLC service package (**Customised Package**)

Prices (including discounts):

Services provided to the customer

With effect from 12 September 2011

Service Description	One-Time Charge	Charge for block of 30 calendar days ($)	Charge for subsequent block of 30 calendar days ($)
PhoneNet service[1]	Waived	$239	$55
ISDN 2 service[2]	Waived	$521.49	$133
ALLC service[3]	Waived	$448.40	N.A.
MetroEthernet Temporary Point-to-Point service (2Mbps)	$2,000	$1,566	N.A.
MetroEthernet Temporary Point-to-Point service (4Mbps)	$2,000	$2,070	N.A.
MetroEthernet Temporary Point-to-Point service (60Mbps)	$2,000	$5,580	N.A.

Service Description	One-Time Charge ($)
Standby Technical Support	$72,252

(With effect from 12 September 2011) The express installation charge will be waived for all services.

Services provided to Media Delegates

Service Description	Charge for block of 15 calendar days ($)
PhoneNet service[1]	$128.97
ISDN 2 service[2]	$435.51

Services provided to broadcasters, contractors, traders and others

Service Description	Charge for block of 15 calendar days ($)	Charge for block of 30 calendar days ($)	Charge for subsequent block of 30 calendar days ($)
PhoneNet service[1]	$215.88	$259.81	$55.14
ISDN 2 service[2]	$521.49	$559.81	$133.64

[1] includes installation of service, rental of phone set equipment, standard PhoneNet features, waiver of charges for IDD/STD authorisation code (with effect from 9 September 2008: including charges for change of facility), collect call screening service and waiver of local voice call charges

[2] includes installation of service, rental of ISDN 2 equipment and waiver of local data call charges

[3] includes installation of service and rental of phone set equipment at each end of the hotline

Key Terms and Conditions:

1. The contract term of the Customised Package is three (3) years, with an option to extend the Customised Package for an additional two (2) years. Upon the expiry of the initial contract term, the customer must formally contract with SingTel to exercise the option in order for the extension to be effective.
2. The service(s) provided under the Customised Package must be used for the Singapore Grand Prix race.
3. The service(s) are available in blocks of 15 or 30 calendar days, up to a maximum of four (4) months, after which the service(s) will be terminated.
4. The customer will pay the charges for the service(s) upfront. There will be no refund of charges should the customer decide to stop using the service(s) before the end of the block of 15 or 30 calendar days.
5. No further discounts will be applicable under the Customised Package.
6. The customer is not allowed to resell the service(s) provided under the Customised Package.
7. The service(s) under the Customised Package are subject to resource availability. Remote location charges shall apply if there are no resources to the location.
8. (With effect from 9 September 2008) The customer shall agree to procure PhoneNet, ISDN and ALLC services from SingTel during the contract term of the Customised Package.
9. (With effect from 9 September 2008) The charges for the service(s) under the Customised Package shall remain valid and not subject to review during the contract term.
10. All other standard terms and conditions of SingTel PhoneNet service, ISDN service and ALLC service shall remain applicable.

Suspension and Termination Provisions:

For details, refer to www.singtel.com under "Business Customers".

Eligibility:

(With effect from 12 September 2011) The Customised Package will be available to all similarly-situated customers who satisfy the following criteria:

- The customer must be willing to commit to a minimum spending of $300,000 per year during the 2-year contract term;
- The services are offered to the customer as part of an international event; and
- The customer accepts the terms and conditions of the Customised Package in its entirety.