Effective Date: 11 January 2012

Name of Service: SingTel ISDN30 service. For additional details, refer to

www.singtel.com

Description: Customised ISDN30 Service Scheme (Customised

Scheme)

Prices (including discounts):

1. The Customised Scheme will offer a waiver of the one-time charge for the following services (Services):

- a) 24 x ISDN30 lines
- b) Caller Number Display value added service
- c) Conversion of Analogue DID to DDI value added service
- d) 200 x DDI Number value added service
- e) Multi-Line Hunting value added service
- 2. For the avoidance of doubt the prevailing monthly recurring charge (where applicable) shall apply.
- 3. The minimum contract term for the Customised Scheme and the Services is one (1) year.

Terms and Conditions:

- 1. There shall be no auto-renewal for the Customised Scheme.
- 2. The Services are subject to resource availability.
- 3. The customer shall not resell the Services "as is" or as standalone SingTel ISDN services but may resell these services as part of its own network services.
- 4. In the event that the customer terminates a circuit subscribed under the Customised Scheme during the contract term, the customer shall be liable for the prevailing premature termination charges.
- 5. All other terms and conditions of the SingTel ISDN30 service apply.

Suspension and Termination Provisions:

refer to www.singtel.com under "Business Customers"

Eligibility:

The Customised Scheme will be offered to customers who satisfy the following criteria:

- is a duly licensed Facilities-based Operator or Service-based Operator;
- is willing to subscribe to at least 58 x ISDN30 lines and 200 x DDI Number value added service under the Customised Scheme; and
- accepts the terms and conditions of the Customised Scheme in its entirety.