

Effective Date: 26 October 2012

Name of Service: SingTel PhoneNet service

For details, refer to www.singtel.com.

Description: Customised PhoneNet service Scheme (**Customised Scheme**)

Prices (including Discounts):

(With effect from 27 February 2013)

Service	Monthly Recurring Charges (MRC) (\$ per line)		
	1-year contract	2-year contract	3-year contract
PhoneNet service	\$10.85	\$10.45	\$10

The customised MRC will be applicable to all new and renewed PhoneNet lines subscribed during the contract term of the Customised Scheme.

Key Terms and Conditions:

1. (With effect from 27 February 2013) The contract term of the Customised Scheme is 3 years.
2. The contract term of new PhoneNet lines subscribed under the Customised Scheme will be 1 year. The contract term of renewed PhoneNet lines subscribed under the Customised Scheme will be 1 year from the date of the IDA's approval of the Customised Scheme.
3. Should the customer require any additional PhoneNet value-added services (**VASes**), the prevailing list prices will be applicable to such VASes.
4. There will be no auto renewal of the Customised Scheme upon the completion of the contract term. For any services required upon completion of the contract term, the customer must re-negotiate with SingTel.
5. Express installation charges shall be applicable. All service(s) offered under the Customised Scheme are subject to availability of resources.
6. The customer is not allowed to resell the service(s) offered under the Customised Scheme.
7. No other discounts will be applicable to the PhoneNet service subscribed under the Customised Scheme.
8. All other standard prices, terms and conditions of SingTel PhoneNet service shall be applicable.

Suspension and Termination Provision:

For details, refer to www.singtel.com.

Eligibility:

The Customised Scheme will be offered to all similarly-situated customers who satisfy the following criteria:

- (a) the customer must renew or be willing to subscribe to at least 3,000 PhoneNet lines in a single order, and renew or be willing to subscribe to an additional 1,000 PhoneNet lines within 1 year;
- (b) (with effect from 27 February 2013) the customer must commit to a minimum spending across the contractual period of the PhoneNet service as follows:
 - S\$520,000 (if the customer signs up the PhoneNet lines on a 1-year contract); or
 - S\$1 million (if the customer signs up the PhoneNet lines on a 2-year contract); or
 - \$1.4 million (if the customer signs up the PhoneNet lines on a 3-year contract);and
- (c) accepts the terms and conditions of the Customised Scheme in its entirety.