

Effective Date: 5 December 2014

Name of Service: SingTel Business Digital Line service

Description: Introduction of SingTel Business Digital Line service

Prices (including discounts):

The Business Digital Line service (**Service**) is offered to business customers. Each business customer can subscribe to a maximum of two (2) SingTel Business Digital Lines per fibre Optical Network Terminal (ONT).

Service Description	Monthly Recurring Charge (MRC) (\$ per line)	One-Time Charge (OTC) (\$ per line)		
		Normal	Express	Super Express
Business Digital Line service	\$17.66	New line: \$50	New line: \$75	New line: \$100
		Relocated line: \$30	Relocated line: \$45	Relocated line: \$60

Service Description	OTC (\$ per line)	MRC (\$ per line)
Call Transfer	\$20	\$4
Call Waiting	\$20	\$4
Caller Number Display	\$20	\$4
Caller Number Non-Display	\$20	\$1.66
Hunting Lines*	\$20	\$1.66
Number Retention	\$10	\$8
Phone Lock	\$20	\$4
Three-Way Calling	\$20	\$4
VoiceMail	\$20	\$4
One Mail	\$10	\$10
Transfer Ownership	\$20	N.A.
Change of Number	\$30	N.A.
Reservation of Number	\$30	Free for first month Subsequent months chargeable at \$30

For the Number Retention service, all charges (MRC, OTC and premature termination charges (PTC)) will be waived for business fixed line customers who migrate to the Service.

There are no traffic charges for local calls made using the Service. All other traffic charges (e.g. IDD charges, calls to 1900 numbers, etc) shall remain applicable.

Key Terms and Conditions:

1. The contract term of the Service is three (3) months.

2. The Service is subject to resource availability.

Suspension and Termination Provisions:

If the customer terminates the Service before the end of the contract term of the Service, the customer will be charged a PTC of 100% of the remaining contract value of the Service.

Eligibility:

The Service will only be available to business customers over SingTel's Wholesale B-Access fibre infrastructure.