Effective Date: 1 October 2012

Name of Service: Residential Fixed Telephone Line service (DEL) and residential Mio

Voice service (Mio Voice)

Description: Introduction of SingTel Fixed Line and Mio Voice service package

(Package)

Prices (including Discounts):

Residential DEL customers who purchase a single or twin DECT phone (model to be selected by SingTel) at a promotional price of \$50 to \$150 per set (exclusive of GST), will be given free Caller ID service for 12 months, after which the standard prices will be applicable.

Mio Voice customers who purchase a single or twin DECT phone (model to be selected by SingTel) at a promotional price of \$50 to \$150 per set (exclusive of GST), will be given free Basic VAS Pack for 12 months, after which the standard prices will be applicable.

The one-time registration charges for Caller ID service and Basic VAS Pack will be waived.

Key Terms and Conditions:

- 1. The contract term for the Package is 3 months for DEL service and 6 months for Mio Voice service.
- 2. The actual price to be offered will depend on the model of the phone selected by SingTel.
- 3. Each customer will be allowed to purchase a maximum of 3 sets of the single or twin DECT phone.
- 4. All other standard terms and conditions of the SingTel DEL service, SingTel Mio Voice service, Caller ID service and services under the Basic VAS Pack shall remain applicable.

Suspension and Termination Provision:

For details, refer to www.singtel.com.

Eligibility:

The Package is available to retail and resale SingTel DEL service and SingTel Mio Voice service customers.