

**Effective Date:** 28 June 2017

**Name of Service:** Singtel BizVoice Service

**Description:** Introduction of BizVoice Starter Plan and Starter Plan Value Added Services Packs

**Prices (including discounts):**

**1. BizVoice Starter Plan**

All monthly recurring charges (**MRC**) and one-time charges (**OTC**) indicated below are chargeable on a per line basis.

<b>Contract Term</b>	<b>MRC</b>	<b>OTC</b>	<b>Free Minutes</b>
1 year	\$18.00	\$50	Unlimited local minutes (peak and off-peak)
2 years	\$17.50	\$25	
≥ 3 years	\$16.50	NA	

No volume discounts will be offered.

The Starter Plan will be available over the following access types:

- a. Copper
- b. B-Access (fibre)
- c. All Meg@POP services

**2. BizVoice Starter Plan Value Added Services (VAS) Packs**

<b>VAS Pack</b>	<b>MRC</b>	<b>VAS</b>
CAT1	\$8.00	Call Waiting, Calling Line ID Delivery, Calling Line ID Blocking, Call Transfer, Call Return, 2-Digit Speed Dial, Single Speed Dial, 3-Way Calling, Call Forwarding Always, Call Forwarding Busy, Call Forwarding No Answer, Last Number Redial, Do-Not-Disturb.
CAT2	\$12.00	All CAT1 VAS and the following additional VAS: Call Hold, Call Park, Call Pickup, Call Barring, BizVoice Express, Auto Callback Busy, Selective Call Reject and Selective Call Acceptance.
CAT3	\$16.00	All CAT2 VAS and the following additional VAS: Directed Call Pickup, Shared Call Appearance, Priority Alert, Multi-

		Line Hunt, Simultaneous Ring, Default Music On Hold, Customised Music On Hold
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- a. OTC: \$10 per line
- b. Minimum contract term: 3 months
- c. Customers subscribing to the Starter Plan can take up the above chargeable VAS Packs, in addition to existing BizVoice VASes.

**Terms and Conditions:**

1. All other standard prices, terms and conditions of the Singtel BizVoice and BizVoice over Fibre services shall remain applicable.

**Suspension and Termination Provisions:**

*Refer to [www.singtel.com](http://www.singtel.com)*

**Eligibility:**

Retail customers