

Effective Date: 10 February 2012

Name of Service: SingTel Meg@POP service

For additional details, refer to www.singtel.com.

Description: Revision of Meg@POP SIP Trunking service scheme

Prices (including discounts):

Value-added service (“VAS”)	Monthly Recurring Charge (“MRC”)	One-Time Charge (“OTC”)	One-Time Reconfiguration Charge
Call Queue	N.A.	N.A.	\$10 per activation/ deactivation per telephone number
Auto Call Forwarding	\$100 per SIP Trunk	\$200 per SIP Trunk	\$200 per SIP Trunk
SIP Trunking Auto Backup (single switch)	\$400 per SIP Trunk	\$500 per SIP Trunk	N.A.
SIP Trunking Auto Backup (dual switch)	\$500 per SIP Trunk	\$500 per SIP Trunk	N.A.
SIP Trunking Load Sharing (single switch)	\$400 per SIP Trunk	\$500 per SIP Trunk	\$500 per SIP Trunk
SIP Trunking Load Sharing (dual switch)	\$500 per SIP Trunk	\$500 per SIP Trunk	\$500 per SIP Trunk

Key Terms and Conditions:

1. The minimum contract term of the Auto Call Forwarding VAS will be 3 months. The minimum contract term of the SIP Trunking Auto Backup and SIP Trunking Load Sharing VASes will be 1 year each. The notice period for termination of these VASes will be 1 month.
2. Customers must satisfy the following conditions in order to subscribe to the SIP Trunking Auto Backup and SIP Trunking Load Sharing VASes:
 - a) Subscribe to 2 active Meg@POP EthernetLink circuits; and
 - b) The customer’s voice device must support dual-homing, i.e. the device must be able to connect to 2 different IP addresses based on SingTel’s SIP Trunking switches.
3. For the SIP Trunking Auto Backup service and the SIP Trunking Load Sharing service, the customer must ensure that the bandwidth of their Meg@POP EthernetLink circuits is sufficient to cater to the number of concurrent calls subscribed should one of the Meg@POP EthernetLink circuits fail.
4. The VASes will be available to the standard Meg@POP SIP Trunking service only.
5. All other standard discounts, terms and conditions of the SingTel Meg@POP service and Meg@POP SIP Trunking service shall remain applicable.

Suspension and Termination Provisions:

In the event the customer terminates the VASes before the end of the contract term, the customer will be liable for a premature termination charge of 100% of the remaining contract term.

For details, refer to www.singtel.com.

Eligibility:

Retail and wholesale customers