

**Effective Date:** 11 March 2011

**Name of Service:** SingTel Ultra Low Latency GigawaveLite Service

**Description:** Introduction of GigawaveLite Ultra Low Latency Service (**Service**)

**Prices (including discounts):**

- a) Monthly recurring charge

<b>Service</b>	<b>Unprotected</b>
1.25Gbps Gigabit Ethernet	\$12,800
10Gbps Gigabit Ethernet	\$40,700

- b) One-time installation charge

<b>Installation Charge</b>	<b>Standard</b>	<b>Express</b>
Site charge	\$1,000	\$2,000
Link charge	\$1,000	\$2,000
Channel charge	\$1,000	\$2,000

The express one-time charge will be double the standard one-time charge.

- c) Upgrade charge

<b>Upgrade Installation Charge</b>	<b>Standard</b>	<b>Express</b>
Site charge	\$1,000	NA
Link charge	NA	NA
Channel charge	\$1,000	NA

- d) The standard GigawaveLite term, volume and discretionary discounts will apply.
- e) The minimum contract term for each circuit is one (1) year.
- f) The customer shall be entitled for the following rebate in the event that SingTel cannot meet the guarantee:

<b>Latency Rebate</b>	
(With effect from 9 May 2011) Round trip > 0.1ms	10% of monthly recurring charge

**Terms and Conditions:**

1. The Service is subject to resource availability.
2. The Service is only offered between Kim Chuan Data Centre 1 and Keppel Digihub at

this time.

3. All other terms and conditions of the SingTel GigawaveLite service shall apply.

**Suspension and Termination Provisions:**

1. In the event that the customer terminates a circuit during the contract term, the customer shall be liable for the prevailing GigawaveLite premature termination charges.

**Eligibility:**

Retail customers and SingTel authorised resellers.