

**Effective Date:** 23 June 2011

**Name of Service:** SingTel Meg@POP services

*For additional details, refer to [www.singtel.com](http://www.singtel.com).*

**Description:** Customised Meg@POP service package (**Customised Package**)

**Prices (including discounts):**

Meg@POP eLite service

10Mbps: monthly recurring charge (MRC) - \$140; one-time charge – waived

With effect from 26 September 2011

Meg@POP BizLink 2Mbps service (where resources are unavailable) – MRC of \$140

**Key Terms and Conditions:**

1. The contract term of the Customised Package is four (4) years.
2. The minimum contract term for the eLite service subscribed under the Customised Package will be three (3) years.
3. The customer must subscribe to the services as described above in order to take up the Customised Package.
4. The tariffs will be applicable to new and renewed circuits subscribed within the duration of the contract term of the Customised Package.
5. If the customer fails to meet the minimum volume commitment, the customer will be liable for a shortfall penalty as follows: shortfall penalty = (committed lines – actual number of lines) \* \$140 \* 36 months.
6. The customer is not allowed to resell the eLite service subscribed under the Customised Package.
7. There will be no auto renewal of the Customised Package.
8. The services under the Customised Package are subject to resource availability.
9. No other discounts or promotions shall be applicable to the services subscribed under the Customised Package.
10. All other standard terms and conditions of SingTel Meg@POP service and Meg@POP eLite service shall remain applicable.

**Suspension and Termination Provisions:**

In the event that the customer terminates the services subscribed under the Customised Package before the end of the contract term, the customer will be liable for a premature termination charge of 100% of the remaining contract term.

*For details, refer to [www.singtel.com](http://www.singtel.com).*

**Eligibility:**

The Customised Package is offered to any similarly situated customers who meet the following criteria:

- a) Must be willing to commit to and activate a minimum of 180 Meg@POP eLite circuits within the duration of the contract term of the Customised Package; and
- b) Accepts the terms and conditions of the Customised Package in its entirety