

Effective Date: 5 June 2009

Name of Service: SingTel GigawaveLite Service. *For additional details, refer to www.singtel.com under “Business Customers”*

Description: Customised SingTel GigawaveLite Service Scheme (**Customised Scheme**)

Prices (including discounts):

(With effect from 25 February 2011)

Product Description	Monthly Recurring Charges (S\$) Per Circuit	Installation Charges (S\$)
1.0625Gbps Fibre Channel (Protected)	\$3,500	Waived
1.0625Gbps Fibre Channel (Unprotected)	\$3,250	
1.25Gbps Gigabit Ethernet (Protected)	\$3,500	
1.25Gbps Gigabit Ethernet (Protected with Exchange Diversity)	\$4,200	
4Gbps Fibre Channel/FICON (Protected)	\$10,100	
4Gbps Fibre Channel/FICON (Protected with Exchange Diversity)	\$11,800	
2Gbps Fibre Channel (Protected)	\$5,510	
2Gbps Fibre Channel (Protected with Exchange Diversity)	\$6,612	
200Mbps ESCON (Protected)	\$2,800	
1.0625Gbps FICON (Protected)	\$3,500	

1. The one-time charge for Express Installation is \$5,000 per circuit.
2. The contract term for the Customised Scheme and each circuit subscribed under the Customised Scheme is three (3) years.
3. (With effect from 25 February 2011) The customised tariff is only applicable to new and renewed links.
4. The customer may also renew ten (10) 200Mbps ESCON (Protected) circuits and two

(2) 1.0625Gbps Fibre Channel (Protected) circuits at the following prices:

Service	MRC
10 x 200Mbps ESCON (Protected)	\$2,800
2 x 1.0625Gbps Fibre Channel (Protected)	\$3,500

5. The contract term for these services is one (1) month.
6. The customer may terminate the circuits in paragraph 4 without a premature termination charge under the following conditions:
 - a) 200Mbps ESCON (Protected): by 4 June 2012. In the event that the customer does not terminate these circuits within the stipulated deadline, each remaining circuit will be contracted for a yearly term at the prevailing list price; and
 - b) 1.0625Gbps Fibre Channel (Protected): by 4 November 2009 or within six (6) months from the date of the IDA's approval whichever is later. In the event that the customer does not terminate these circuits within the stipulated deadline, each remaining circuit will be contracted for a three (3) year term at the same price i.e. \$3,500 and will count towards the total bandwidth specified in paragraph 2.3.

Terms and Conditions:

1. There shall be no auto-renewal of the Customised Scheme. For any service required after the end of the contract term, the customer may negotiate the agreement with SingTel at least three (3) months prior to the end of the contract term.
2. (With effect from 25 February 2011) The customer is required to maintain a minimum volume of eighteen (18) links in any combination from the above table including at least two (2) 2Gbps links and two (2) 4Gbps links.
3. The service(s) subscribed under the Customised Scheme is subject to resource availability.
4. All other terms and conditions of the SingTel GigawaveLite service shall apply.

Suspension and Termination Provisions:

(With effect from 25 February 2011)

1. In the event that the customer terminates a circuit subscribed under the Customised

Scheme during the contract term, the customer shall be liable for the prevailing premature termination charges.

2. The premature termination charge will be waived on the following conditions:
 - a. the termination of the circuit is due to a change in technology requiring the circuit to be migrated to another platform; and
 - b. the customer maintains a minimum volume of eighteen (18) links in any combination from the above table including at least two (2) 2Gbps links and two (2) 4Gbps links under the Customised Scheme.

Eligibility:

The Customised Scheme will be offered to any customer who satisfies the following criteria:

- (with effect from 25 February 2011) renews or subscribes to at least eighteen (18) links in any combination from the above table including at least two (2) 2Gbps links and two (2) 4Gbps links; and
- accepts the terms and conditions of the Customised Scheme in its entirety.