

Effective Date: 5 January 2011

Name of Service: SingTel MetroEthernet Service. *For additional details, refer to www.singtel.com under "Business Customers".*

Description: Introduction of MetroEthernet Electronic Bandwidth on Demand (**eBoD**) Service

Prices (including discounts):

(a) eBoD daily and one-time charges

Incremental Bandwidth	Daily Charge	One-Time Charge
Per block of 2Mbps	\$20	\$100 per circuit per application
Per block of 10Mbps	\$40	

Bandwidth of existing MetroEthernet circuit	Incremental bandwidth available
2Mbps	2Mbps
4Mbps	2Mbps or 4Mbps
6Mbps	2Mbps or 4Mbps
8Mbps	2Mbps
10Mbps	10Mbps
20Mbps	10Mbps or 20Mbps
30Mbps	10Mbps, 20Mbps or 30Mbps
40Mbps	10Mbps, 20Mbps, 30Mbps or 40Mbps
50Mbps	10Mbps, 20Mbps, 30Mbps, 40Mbps or 50Mbps
60Mbps	10Mbps, 20Mbps, 30Mbps or 40Mbps
70Mbps	10Mbps, 20Mbps or 30Mbps
80Mbps	10Mbps or 20Mbps
90Mbps	10Mbps

(b) (With effect from 1st July 2011) Change Management Order – The first two (2) Change Management Orders are free. Subsequent Change Management orders (i.e. 3rd Change Management Order onwards) are chargeable at \$30 per order per circuit.

1. All charges are to be paid upfront.
2. The minimum contract term for the eBoD service is one (1) day and the maximum contract term is six (6) months.

Terms and Conditions:

1. The eBoD service is a value-added service which is only available to SingTel MetroEthernet customers with existing circuits of between 2Mbps and 90Mbps and whose circuits are still within the contract term.
2. The eBoD service is subject to resource availability.
3. The start date of the eBoD Service must not exceed the contract period of the existing MetroEthernet circuit or one (1) month from the application date for the eBoD service, whichever is shorter.
4. The end date of the eBoD service must not exceed the contract period of the existing MetroEthernet circuit or six (6) months from the start date, whichever is shorter.
5. There shall be no auto-renewal for the eBoD service.
6. There shall be no refund of monies paid in the event that the customer terminates the eBoD during the eBoD contract term.
7. No other discounts shall apply to the eBoD service.
8. All other terms and conditions of the SingTel MetroEthernet service shall apply.

Suspension and Termination Provisions:

In the event that the customer terminates the MetroEthernet circuit during the circuit contract term, the customer shall be liable for any applicable premature termination charges and will not be refunded any monies paid for the eBoD.

Eligibility:

Retail customers