

Effective Date: 13 April 2011

Name of Service: SingTel PhoneNet service

For additional details, refer to www.singtel.com under “Business Customers”.

Description: Customised PhoneNet service package (**Customised Package**)

Prices (including Discounts):

Service	Monthly Recurring Charges (“MRC”) (\$ per line)		
	1-year	2-year	3-year
PhoneNet service	\$12.70	\$12.10	\$11

Key Terms and Conditions:

1. The contract term for the Customised Package is one (1) year.
2. The minimum contract term of all PhoneNet lines subscribed under the Customised Package is one (1) year.
3. The customised MRC of the PhoneNet service will be applicable to all new and existing PhoneNet lines subscribed during the contract term of the Customised Package.
4. Should the customer require any additional PhoneNet value-added services (**VASes**), the prevailing list prices will be applicable to such VASes.
5. There will be no auto renewal of the Customised Package upon the completion of the contract term. For any services required upon completion of the contract term, the customer must re-negotiate with SingTel.
6. Express installation charges shall be applicable. All services offered under the Customised Package are subject to availability of resources.
7. The customer is not allowed to resell the services offered under the Customised Package.
8. No other discounts, including but not limited to term and volume discounts will be applicable to the PhoneNet service subscribed under the Customised Package.
9. All other standard terms and conditions of SingTel PhoneNet service shall be applicable.

Suspension and Termination Provision:

For details, refer to www.singtel.com under “Business Customers”.

Eligibility:

The Customised Package will be offered to all similarly-situated customers who satisfy the following criteria:

- (a) The customer must renew a minimum of 380 PhoneNet lines in a single contract; and
- (b) accepts the terms and conditions of the Customised Package in its entirety.