Effective Date:	26 January 2011
Name of Service:	SingTel ISDN Service. For additional details, refer to <u>www.singtel.com</u> under "Business Customers"
Description:	Customised ISDN30 Service Scheme (Customised Scheme)

Prices (including discounts):

Service	One-Time Charge
Conversion of Analogue DID to DDI	\$2,750
Switch Diversity	Waived

1. The standard minimum contract term of three (3) months shall apply.

Terms and Conditions:

- 1. The services offered under the Customised Scheme are subject to resource availability.
- 2. The customer shall not resell the services subscribed under the Customised Scheme.
- 3. There shall be no auto-renewal for the Customised Scheme.
- 4. For any service that is required after the end of the Customised Scheme contract term, SingTel and the customer shall negotiate a new agreement.
- 5. All other terms and conditions of the SingTel ISDN service apply.

Suspension and Termination Provisions:

- refer to <u>www.singtel.com</u> under "Business Customers"

Eligibility:

The Customised Scheme will be offered to any customer who satisfies the following criteria:

- currently has or is willing to subscribe to at least 38 ISDN30 lines at the list price and on a two (2) year contract; and
- accepts the terms and conditions of the Customised Scheme in its entirety