Effective Date: 2 July 2010

Name of Service: SingTel ISDN30, WebNet, MetroEthernet, GigawareLite and Meg@POP Services. *For additional details, refer to www.singtel.com under "Business Customers"*

Description: Customised ISDN30, WebNet, MetroEthernet, GigawareLite and Meg@POP services scheme (**Customised Scheme**)

Prices (including discounts):

The contract term for the Customised Scheme is three (3) years.

The prevailing service contract term shall apply.

1.   ISDN30 service

Number of ISDN30 lines per month	Monthly Recurring Charges per line
≤ 70 lines	Prevailing list price
> 70 lines	$250

2.   WebNet services

Point to Point	Monthly Recurring Charges per Circuit
2Mbps WebLink	$700
N x 64 WebLink	$800
Point to Multipoint	
Bandwidth (kbps)	**Monthly Recurring Charges per Circuit**
TailEnd	
64	$79
128	$144
192	$224
256	$280
384	$388
512	$400
768	$556
1,024	$668
1,536	$960

Point to Point HeadEnd	Monthly Recurring Charges per Circuit
1,984	$1,280

3.   MetroEthernet Point-To-Point

Bandwidth (Mbps)	Standard Monthly Recurring Charges per Circuit	One End Exchange Diversity Monthly Recurring Charges per Circuit	Both Ends Exchange Diversity Monthly Recurring Charges per Circuit
2	$719	$930	$1,153
4	$930	$1,240	$1,488
6	$1,178	$1,550	$1,860
8	$1,302	$1,674	$2,108
10	$1,426	$1,860	$2,294
20	$1,550	$2,046	$2,480
30	$1,798	$2,356	$2,852
40	$2,046	$2,666	$3,286
50	$2,232	$2,914	$3,596
60	$2,542	$3,286	$4,092
70	$2,852	$3,720	$4,588
80	$3,162	$4,092	$5,084
90	$3,472	$4,526	$5,580
100	$3,720	$4,836	$5,952
200	$3,906	$5,084	$6,262
300	$4,092	$5,332	$6,572
400	$4,278	$5,580	$6,820
500	$4,464	$5,828	$7,130
600	$4,650	$6,076	$7,440
700	$4,774	$6,200	$7,626
800	$4,898	$6,386	$7,812
900	$5,022	$6,510	$8,060
1000	$5,146	$6,696	$8,246

4.   MetroEthernet Point-To-Multi-Point service

Bandwidth (Mbps)	Standard Monthly Recurring Charges per Circuit	One End Exchange Diversity Monthly Recurring Charges per Circuit
2	$486	$630
4	$600	$780
6	$780	$1,020
8	$960	$1,200
10	$1,080	$1,380
20	$1,200	$1,560
30	$1,260	$1,620
40	$1,320	$1,740
50	$1,380	$1,800
60	$1,440	$1,860
70	$1,560	$2,040
80	$1,680	$2,160
90	$1,920	$2,520
100	$2,160	$2,820
150	$2,460	$3,180
300	$3,000	$3,900
450	$3,480	$4,500
600	$3,900	$5,100
750	$4,260	$5,520
900	$4,620	$6,000
1,000	$4,920	$6,420

5.   GigawaveLite

Optical Interface	Unprotected Monthly Recurring Charges per Circuit	Protected Monthly Recurring Charges per Circuit	Unprotected Exchange Diversity Monthly Recurring Charges per Circuit	Protected Exchange Diversity Monthly Recurring Charges per Circuit
100Mbps Fast Ethernet	$3,953	$5,063	$4,725	$6,146

Optical Interface	Unprotected Monthly Recurring Charges per Circuit	Protected Monthly Recurring Charges per Circuit	Unprotected Exchange Diversity Monthly Recurring Charges per Circuit	Protected Exchange Diversity Monthly Recurring Charges per Circuit
150Mbps GigE	$4,208	$5,475	$5,110	$6,643
200Mbps Escon	$4,208	$5,475	$5,110	$6,643
300Mbps Gigabit Ethernet	$4,634	$6,048	$5,561	$7,258
450 Mbps Gigabit Ethernet	$4,928	$6,426	$5,914	$7,711
600 Mbps Gigabit Ethernet	$5,222	$6,804	$6,266	$8,165
750 Mbps Gigabit Ethernet	$5,325	$6,900	$6,440	$8,400
1.0625Gbps Ficon	$5,325	$6,900	$6,440	$8,400
1.0625Gbps Fiber Channel	$5,325	$6,900	$6,440	$8,400
1.25Gbps Gigabit Ethernet	$5,325	$6,900	$6,440	$8,400
2Gbps Fiber Channel	$8,250	$10,725	$10,010	$13,020
2.5Gbps STM-16	$9,825	$12,750	$11,900	$15,470
4Gbps Fiber Channel	$15,225	$19,800	$18,480	$24,010

Optical Interface	Unprotected Monthly Recurring Charges per Circuit	Protected Monthly Recurring Charges per Circuit	Unprotected Exchange Diversity Monthly Recurring Charges per Circuit	Protected Exchange Diversity Monthly Recurring Charges per Circuit
10Gbps Fiber Channel	$16,950	$22,050	$20,580	$26,740
10Gbps STM-64	$16,950	$22,050	$20,580	$26,740
10Gbps Gigabit Ethernet	$16,950	$22,050	$20,580	$26,740

6.   Meg@POP Standard DirectLink service

Bandwidth (kbps)	Monthly Recurring Charges per Circuit
64	$184
128	$240
192	$320
256	$400
384	$480
512	$490
768	$510
1,024	$550
1,536	$715
1,984	$825

7.   Meg@POP DirectLink with Exchange Diversity

Bandwidth (kbps)	Monthly Recurring Charges per Circuit
64	$239
128	$312
192	$416
256	$520
384	$624

Bandwidth (kbps)	Monthly Recurring Charges per Circuit
512	$637
768	$774
1,024	$910
1,536	$1,183
1,984	$1,365

8.   Meg@POP Standard SymLink Wholesale Service

Bandwidth (Mbps)	Monthly Recurring Charges per Circuit
0.512	$130
1	$188
2	$202

9.   Standard i-Link Wholesale Service

Bandwidth (Mbps)	Monthly Recurring Charges per Circuit
0.512	$55

10.   Standard vLink Wholesale Service

Bandwidth (kbps)	Monthly Recurring Charges per Circuit
128	$69
256	$105

11.   Standard BizLink Wholesale Service

Bandwidth (Mbps)	Monthly Recurring Charges per Circuit
0.512	$94
1	$94
1.5	$94
2	$94
3	$129
4	$154
6	$163
8	$180
10	$180

12.   BizLink Auto Back Up Wholesale Service

Bandwidth (Mbps)	Monthly Recurring Charges per Circuit
0.512	$66
1	$66
1.5	$66
2	$66
3	$90
4	$90
6	$90
8	$90
10	$90

13.   Standard eLite Wholesale Service

Bandwidth (Mbps)	Monthly Recurring Charges per Circuit
5	$130
10	$130
20	$180
30	$180
40	$250
50	$250
60	$345
70	$345
80	$420
90	$420
100	$420

14.   Standard IPVPN EthernetLink Wholesale Service

Bandwidth (Mbps)	Monthly Recurring Charges per Circuit
1	$261
2	$261
3	(With effect from 7 February 2011) $261
4	$261
5	(With effect from 7 February 2011) $261

Bandwidth (Mbps)	Monthly Recurring Charges per Circuit
6	$261
7	(With effect from 7 February 2011) $261
8	$261
9	(With effect from 7 February 2011) $261
10	$261
20	$261
30	$294
40	$315
50	$342
60	$405
70	$405
80	$540
90	$540
100	$630
200	$960
300	$1,440
400	$1,920
500	$2,400
600	$3,000
700	$3,300
800	$3,600
900	$4,200
1,000	$4,500
5,000	$21,500
10,000	$30,000

15.	IPVPN EthernetLink Exchange Wholesale Diversity service

Bandwidth (Mbps)	Monthly Recurring Charges per Circuit
1	$420
2	$444
3	(With effect from 7 February 2011) $444
4	$444
5	(With effect from 7 February 2011)

Bandwidth (Mbps)	Monthly Recurring Charges per Circuit
	$444
6	$444
7	(With effect from 7 February 2011) $444
8	$444
9	(With effect from 7 February 2011) $444
10	$444
20	$444
30	$504
40	$540
50	$582
60	$690
70	$690
80	$918
90	$918
100	$1,074
200	$1,632
300	$2,448
400	$3,300
500	$4,080
600	$4,560
700	$4,800
800	$5,400
900	$5,760
1,000	$6,120

16.   IPVPN EthernetLink Auto Back Up Wholesale Service

Bandwidth (Mbps)	Monthly Recurring Charges per Circuit
3	(With effect from 7 February 2011) $210
4	$210
5	(With effect from 7 February 2011) $210
6	$210
7	(With effect from 7 February 2011)

Bandwidth (Mbps)	Monthly Recurring Charges per Circuit
	$210
8	$210
9	(With effect from 7 February 2011) $210
10	$210
20	$210
30	$240
40	$252
50	$276
60	$360
70	$360
80	$480
90	$480
100	$540
200	$780
300	$1,200
400	$1,320
500	$1,440
600	$1,740
700	$1,920
800	$2,040
900	$2,220
1,000	$2,340

17.   IPVPN EthernetLink Virtual Circuit (EVC) service

Bandwidth (Mbps)	Monthly Recurring Charges per Circuit
1,000	$450
2,000	$450
3,000	$450
4,000	$450
5,000	$450

18.   Standard EVPL EthernetLink Point-To-Point Wholesale Service

Bandwidth (Mbps)	Monthly Recurring Charges per Circuit
10	$455

20	$455
30	$504
40	$574
50	$714
60	$770
70	$910
80	$973
90	$1,078
100	$1,274
200	(With effect from 7 February 2011) $2,538
300	(With effect from 7 February 2011) $3,325
400	(With effect from 7 February 2011) $4,113
500	(With effect from 7 February 2011) $4,410

19.   Standard EVPL EthernetLink Point-To-Multi-Point Wholesale Service

Bandwidth (Mbps)	Monthly Recurring Charges per Circuit
10	$315
20	$315
30	$362
40	$449
50	$549
60	$650
70	$737
80	$838
90	$931
100	$1,092
200	(With effect from 7 February 2011) $2,010
300	(With effect from 7 February 2011) $2,680
400	(With effect from 7 February 2011) $3,484
500	(With effect from 7 February 2011) $4,154

20. (With effect from 7 February 2011) Standard IPVPN EthernetLink Auto Back Up with Exchange Diversity Wholesale Service

Bandwidth (Mbps)	Monthly Recurring Charges per Circuit
3	$360
4	$360
5	$360
6	$360
7	$360
8	$360
9	$360
10	$360
20	$360
30	$450
40	$480
50	$480
60	$600
70	$600
80	$780
90	$780
100	$900
200	$1,140
300	$1,440
400	$1,740
500	$2,040
600	$2,280
700	$2,400
800	$2,580
900	$2,880
1G	$3,060

21. A 50% discount off the prevailing list price shall be offered on standard and express (where applicable) one-time charges all the circuits in Tables 1 to 19.

22. A 20% discount off the prevailing list price, including monthly recurring charge & one-time charge, shall be offered on Bandwidth-on-Demand, disaster recovery, standby, temporary, Class of Service and Relocation one-time charge for WebNet,

MetroEthernet, GigawaveLite and Meg@POP services. For the avoidance of doubt, the prevailing service contract term applies.

23. The prevailing term discounts shall apply to WebNet, MetroEthernet, GigawaveLite and Meg@POP services.

24. Other than the discounts in paragraphs 20 – 22, no other discounts shall apply.

Key Terms and Conditions

1. The customer is required to maintain a minimum annual spend of $29M on the services subscribed under the Customised Scheme for the duration of the Customised Scheme contract term.

2. In the event that the customer opts to subscribe to ISDN30, WebNet, MetroEthernet, GigawaveLite and/or Meg@POP services at the list or promotional price because the list or promotional price is lower than the customised price, this expenditure will be counted towards the revenue commitment.

3. In the event that the customer does not meet the revenue commitment for any given year, the customer shall pay SingTel the shortfall.

4. For the avoidance of doubt, one-time and premature termination charges may not be counted towards the revenue commitment.

5. There shall be no auto-renewal for the Customised Scheme.

6. The customer shall not resell the services subscribed under the Customised Scheme "as is" or as standalone WebNet, MetroEthernet, GigawaveLite and Meg@POP services but may use the services as part of its own network to offer its own services.

7. The prevailing terms and conditions of the SingTel ISDN30, WebNet, MetroEthernet, GigawaveLite and Meg@POP services shall apply.

Suspension and Termination Provisions:

1. In the event that the customer terminates a circuit subscribed under the Customised Scheme prior to the end of the contract term, the customer shall be liable for the prevailing premature termination charges.

2. The premature termination charge will be waived under the following scenarios:

    a. waiver of premature termination charge and one-time installation charge for upgrade of domestic data services scheme; or
    b. waiver of premature termination charge for early re-contract scheme.

Eligibility:

The Customised Scheme shall be offered to any customer who satisfies the following criteria:

a)   is duly licensed as an Internet Service Provider in Singapore;
b)   use the services subscribed under the Customised Scheme for the sole purpose of providing Internet access to its end-users;
c)   install the services under the Customised Scheme on its own network; and
d)   accept the terms and conditions of the Customised Scheme in its entirety.