

**Effective Date:** 16 August 2010

**Name of Service:** SingTel E-Access service

**Description:** Introduction of SingTel E-Access service (**Service**)

**Prices (including discounts):**

Port charges monthly recurring charges (MRC) (\$ per circuit)

100Mbps - \$160; 1,000Mbps - \$750

Bandwidth charges MRC (\$ per circuit)

50Mbps - \$506; 100Mbps - \$1,012

One-time charge - \$1,300 per site

Discounts of up to 10% may be applicable to customers based on factors such as contract value, total expenditure and/or customer tenure.

SingTel will bill the end-users of the Service for any charges imposed in relation to the provision, maintenance and termination of the Service as charged by Nucleus Connect.

In the event that the Service is not within the coverage of Nucleus Connect, additional charges will be applicable as charged by Nucleus Connect.

**Key Terms and Conditions**

1. The minimum contract term for the Service is one (1) year, with a termination notice of one (1) month.

**Suspension and Termination Provisions:**

In the event that the customer terminates the Service before the end of the contract term, the customer will be liable for premature termination charges of 100% of the MRC of the remaining contract term.

**Eligibility:**

Retail Customers