

**Effective Date:** 1 August 2006

**Name of Service:** DigiNet, Meg@POP and MetroEthernet Services. *For additional details, refer to [www.singtel.com](http://www.singtel.com) under “Business Customers”*

**Description:** Customised DigiNet, Meg@POP and MetroEthernet Scheme  
**(Customised Scheme)**

**Prices (including discounts)**

(With effect from 3 August 2010) The contract term for the Customised Scheme is four (4) years with an option to extend the contract term for one (1) month (**Extension Period**).

**Meg@POP (resale)**

<b>Service Type</b>	<b>Speed (Mbps)</b>	<b>Monthly Recurring Charge</b>	<b>Installation Charges (normal delivery lead-time)</b>
iLink	0.512	\$75	\$100
SymLink	0.512/512	\$173	\$200
	1/1	\$252	\$200
	2/2	\$315	\$200
BizLink	0.512	\$131	\$100
	1	\$131	\$100
	1.5	\$131	\$100
	2	\$131	\$100
	3	\$179	\$100
	4	\$215	\$100
	6	\$227	\$100
	8	\$275	\$100
	10	\$287	\$100
BizLink AutoBackup	0.512	\$82	\$100
	1	\$82	\$100
	1.5	\$82	\$100
	2	\$82	\$100
	3	\$112	\$100
	4	\$135	\$100
	6	\$142	\$100

<b>Service Type</b>	<b>Speed (Mbps)</b>	<b>Monthly Recurring Charge</b>	<b>Installation Charges (normal delivery lead-time)</b>
	8	\$172	\$100
	10	\$180	\$100
Enhanced EthernetLink	3	\$920	\$1000
	4	\$920	\$1000
	5	\$1,016	\$1000
	6	\$1,248	\$1000
	7	\$1,384	\$1000
	8	\$1,656	\$1000
	9	\$1,656	\$1000
	10	\$1,656	\$1000
	20	\$1,771	\$2500
	30	\$2,041	\$2500
	40	\$2,264	\$2500
	50	\$2,479	\$2500
	60	\$2,657	\$2500
	70	\$2,880	\$2500
	80	\$3,103	\$2500
	90	\$3,326	\$2500
	100	\$3,542	\$2500
	200	\$9,900	\$2500
	300	\$10,800	\$2500
	400	\$11,700	\$2500
	500	\$12,600	\$2500
	600	\$13,500	\$2500
700	\$14,400	\$2500	
800	\$15,300	\$2500	
900	\$16,200	\$2500	
1	\$17,100	\$2500	
EthernetLink	256	\$450	\$375
	512	\$450	\$375
	768	\$540	\$375
	1	\$540	\$375
	2	\$560	\$375
	3	\$680	\$1000
	4	\$800	\$1000

<b>Service Type</b>	<b>Speed (Mbps)</b>	<b>Monthly Recurring Charge</b>	<b>Installation Charges (normal delivery lead-time)</b>
	5	\$880	\$1000
	6	\$1,080	\$1000
	7	\$1,200	\$1000
	8	\$1,440	\$1000
	9	\$1,440	\$1000
	10	\$1,440	\$1000
	15	\$1,540	\$2500
	20	\$1,540	\$2500
	30	\$1,771	\$2500
	40	\$1,964	\$2500
	50	\$2,156	\$2500
	60	\$2,310	\$2500
	70	\$2,503	\$2500
	80	\$2,695	\$2500
	90	\$2,888	\$2500
	100	\$3,080	\$2500
	200	\$4,620	\$2500
	300	\$5,390	\$2500
	400	\$6,160	\$2500
	500	\$6,930	\$2500
	600	\$7,700	\$2500
	700	\$8,470	\$2500
	800	\$9,240	\$2500
	900	\$10,010	\$2500
	1	\$10,780	\$2500
EthernetLink Exchange Diversity	256	\$585	\$375
	512	\$585	\$375
	768	\$702	\$375
	1	\$702	\$375
	2	\$728	\$375
	3	\$888	\$1000
	4	\$1,040	\$1000
	5	\$1,144	\$1000
	6	\$1,408	\$1000
	7	\$1,560	\$1000

<b>Service Type</b>	<b>Speed (Mbps)</b>	<b>Monthly Recurring Charge</b>	<b>Installation Charges (normal delivery lead-time)</b>
	8	\$1,872	\$1000
	9	\$1,872	\$1000
	10	\$1,872	\$1000
	15	\$3,276	\$2500
	20	\$2,002	\$2500
	30	\$2,302	\$2500
	40	\$2,556	\$2500
	50	\$2,803	\$2500
	60	\$3,003	\$2500
	70	\$3,257	\$2500
	80	\$3,504	\$2500
	90	\$3,758	\$2500
	100	\$4,004	\$2500
	200	\$6,006	\$2500
	300	\$7,007	\$2500
	400	\$8,008	\$2500
	500	\$9,009	\$2500
	600	\$10,010	\$2500
	700	\$11,011	\$2500
	800	\$12,012	\$2500
900	\$13,013	\$2500	
1	\$14,014	\$2500	
EthernetLink AutoBackup	3	\$419	\$1,000
	4	\$450	\$1,000
	5	\$495	\$1,000
	6	\$612	\$1,000
	7	\$675	\$1,000
	8	\$810	\$1,000
	9	\$810	\$1,000
	10	\$810	\$1,000
	20	\$900	\$2,500
	30	\$1,035	\$2,500
	40	\$1,152	\$2,500
	50	\$1,260	\$2,500
	60	\$1,350	\$2,500

<b>Service Type</b>	<b>Speed (Mbps)</b>	<b>Monthly Recurring Charge</b>	<b>Installation Charges (normal delivery lead-time)</b>
	70	\$1,467	\$2,500
	80	\$1,575	\$2,500
	90	\$1,692	\$2,500
	100	\$1,800	\$2,500
	200	\$2,700	\$2,500
	300	\$3,150	\$2,500
	400	\$3,600	\$2,500
	500	\$4,050	\$2,500
	600	\$4,500	\$2,500
	700	\$4,950	\$2,500
	800	\$5,400	\$2,500
	900	\$5,850	\$2,500
	1000	\$6,300	\$2,500

**MetroEthernet Point-to-Point (retail)**

<b>Bandwidth (Mbps)</b>	<b>Monthly Recurring Charges</b>
2	\$1,188
4	\$1,782
6	\$2,367
8	\$3,105
10	\$3,852
20	\$4,437
30	\$5,031
40	\$5,625
50	\$6,210
60	\$6,804
70	\$7,398
80	\$7,992
90	\$8,577
100	\$9,171

**MetroEthernet Point-to-Multipoint – Standard (retail)**

<b>Bandwidth</b>	<b>Standard</b>	<b>With Exchange Diversity</b>
2	\$718	\$934
4	\$1,019	\$1,325

6	\$1,422	\$1,849
8	\$1,781	\$2,315
10	\$2,044	\$2,657
20	\$2,148	\$2,792
30	\$2,397	\$3,116
40	\$2,652	\$3,448
50	\$2,902	\$3,772
60	\$3,151	\$4,097
70	\$3,406	\$4,428
80	\$3,656	\$4,752
90	\$3,910	\$5,084
100	\$4,160	\$5,408
150	\$5,440	\$7,072
300	\$6,560	\$8,528
450	\$7,680	\$9,984
600	\$8,800	\$11,440
750	\$9,920	\$12,896
900	\$11,040	\$14,352
1000	\$12,160	\$15,808

**Point-to-MultiPoint MetroEthernet services with multiple head-ends (retail)**

<b>Bandwidth (Mbps)</b>	<b>Monthly Recurring Charges</b>
300	\$6,234
450	\$7,296
600	\$8,357
750	\$9,424
900	\$10,488
1000	\$11,556

<b>Bandwidth Range (Mbps)</b>	<b>One Time Installation Charges (S\$)</b>		
	<b>Site Charge</b>	<b>Link Charge</b>	<b>Channel Charge</b>
2-10	\$500	\$500	\$500
20-1000	Prevailing list price		

**DigiNet (retail)**

<b>Speed</b>	<b>Monthly Recurring Charges</b>
<b>Tail-End</b>	
64Kbps	\$148

<b>Speed</b>	<b>Monthly Recurring Charges</b>
128Kbps	\$230
192Kbps	\$330
256Kbps	\$400
384Kbps	\$535
512Kbps	\$605
768Kbps	\$745
1024Kbps	\$850
2Mbps	\$870
<b>Head-End</b>	
155Mbps	\$13,200

- 1.1. The minimum contract term for the services under the Customised Scheme are as follows:
- a) Retail DigiNet Tail-End circuits: one (1) year
  - b) Retail DigiNet Head-End circuits: two (2) years
  - c) Retail MetroEthernet Point-to-Point: one (1) year
  - d) Resale Meg@POP: one (1) year
- 1.2. The minimum revenue commitments for the Customised Scheme are as follows:
- a) not less than S\$4.9M per year for the services under the Customised Scheme in the first year;
  - b) not less than S\$5.7M per year for the services under the Customised Scheme in the second year;
  - c) not less than S\$7M per year for the services under the Customised Scheme in the third year;
  - d) not less than S\$7M per year for the services under the Customised Scheme in the fourth year; and
  - e) (With effect from 3 August 2010) not less than \$583,000 in the Extension Period.
- 1.3. In the event that the customer's spend per year is less than the revenue commitment for that year, the customer shall pay to SingTel the difference between the actual spend and the minimum revenue commitment for that year.

- 1.4. Should the customer choose to sign-up for a circuit under SingTel's prevailing promotional rate rather than the customised rates herein, the revenue from this circuit shall qualify for the minimum revenue commitment subject to the condition as stated above.
- 1.5. Point-to-MultiPoint MetroEthernet services with multiple head-ends (retail)
- a) The prices above only apply to standard Point-to-MultiPoint MetroEthernet circuits. For the avoidance of doubt, circuits with diversity requirements are not eligible.
  - b) In order to align the contract terms of multiple head-end circuits, the existing head-end circuit(s) will be re-contracted with the addition of each subsequent head-end circuit.
  - c) The customer may only subscribe to the subsequent head-end if the existing head-end has 60 tail-end circuits connected to it and the existing head-end is at least 80% utilised.
  - d) All the head-ends must be installed at the same A-end.
  - e) In the event that the customer terminates a head-end circuit(s):
    - i) if there is only one head-end left then this remaining head-end will automatically be converted to the standard Point-to-MultiPoint MetroEthernet; or
    - ii) if there are multiple head-ends left and the total remaining bandwidth is listed in the Multiple Head-ends table then the price in the table shall apply otherwise, the head-ends will be converted to standard Point-to-MultiPoint MetroEthernet circuits.
- 1.6. All other standard terms and conditions of the SingTel DigiNet, MetroEthernet and Meg@POP services shall apply.

**Suspension and Termination Provision:**

Should the customer terminate a circuit within the contractual period, the customer shall be liable for premature termination charges of 100% of the remaining contract term on



DigiNet and MetroEthernet services, and 20% of the remaining contract term on Meg@POP services.

The premature termination charge shall not apply in the event that the customer, with SingTel's prior written consent, migrates a DigiNet circuit(s) to the retail MetroEthernet or resale Meg@POP services. Premature termination charges shall continue to apply for migrations from resale Meg@POP or retail MetroEthernet to retail DigiNet.

The premature termination charge for Point-to-MultiPoint MetroEthernet services with multiple head-ends (retail) are as follows:

- a) Regardless of the number of head-end circuits terminated, so long as there is one active head-end remaining, no premature termination charge will be applicable.
- b) If the customer eventually terminates the remaining active head-end circuit, the standard premature termination charge will apply based on the standard Point-to-MultiPoint MetroEthernet rates.
- c) If the customer terminates all the head-end circuits at once, the standard premature termination charge will apply based on the multiple head-ends rates.

**Eligibility:**

The Customised Scheme will be offered to any customer who:

- is duly licensed as an Internet Service Provider in Singapore;
- uses the services under the Customised Scheme for the sole purpose of providing Internet access to its end-users;
- installs the services under the Customised Scheme on its own network, at its own Internet exchange; and
- accepts the terms and conditions of the Customised Scheme in its entirety.