

Effective Date: 26 July 2010

Name of Service: Residential Mio Voice service (**Mio Voice**)

Description: Introduction of Mio Voice packs

Prices (including discounts):

- 1) Call Privacy Pack – consists of Caller ID service, Call Waiting service, Calling Number Non-Display service, Unlisted Number service and 3-Way Calling service
- 2) Call Plus Pack – consists of Caller ID service, Call Waiting service, Call Forward service, 3-Way Calling service and Voicemail service

The monthly recurring charge and one-time charge for each pack is \$6 and \$10 respectively.

Key Terms and Conditions:

1. The minimum contract term for each pack will be three (3) months.
2. The packs are not valid with any other promotion for Caller-ID service.
3. All other standard terms and conditions of the SingTel Mio Voice service shall remain applicable.

Suspension and Termination Provision:

In the event that the customer terminates a pack prior to the end of the contract term, the customer will be liable for a premature termination charge of 100% of the remaining contract term.

Eligibility:

The packs will be available to all new and existing retail and resale residential Mio Voice customers, including customers taking up Mio Voice service on a standalone basis or under a bundled service package.