

**Effective Date:** 8 September 2010

**Name of Service:** SingTel i-PhoneNet service

*For additional details, refer to [www.singtel.com](http://www.singtel.com) under "Business Customers".*

**Description:** Customised i-PhoneNet service package (**Customised Package**)

**Prices (including Discounts):**

<b>Service</b>	<b>Number of Lines</b>	<b>Monthly Recurring Charges ("MRC") (\$ per line)</b>	<b>One-Time Charges ("OTC") (\$ per line)</b>
i-PhoneNet Line	550	15	30
VoiceMail	100	Waived	Waived
Multi-Line Hunting	20	Waived	Waived

The customer will be given a period of one (1) year from the start of the contract to meet the minimum quantity of 550 i-PhoneNet lines.

The charges for the VoiceMail and Multi-Line Hunting value-added services (**VASes**) are waived for the first 100 i-PhoneNet lines with VoiceMail VAS and the first 20 i-PhoneNet lines with Multi-Line Hunting VAS.

Should the customer require VoiceMail and Multi-Line Hunting VASes on additional i-PhoneNet lines, such VASes will be chargeable based on the prevailing list prices of the VASes.

**Key Terms and Conditions:**

1. The contract term for the Customised Package is five (5) years.
2. The contract term of all i-PhoneNet lines subscribed under the Customised Package will be five (5) years.
3. The customised MRC of the i-PhoneNet service will be applicable to all new and existing i-PhoneNet lines subscribed during the contract term of the Customised Package.
4. The customer must maintain a minimum of 550 i-PhoneNet lines for the duration of the contract period of the Customised Package. Should the customer fail to maintain the minimum number of i-PhoneNet lines, all i-PhoneNet lines and VASes will revert to the prevailing list prices.
5. Should the customer require any additional i-PhoneNet VASes, the prevailing list prices and the minimum subscription of 3 months will be applicable to such VASes.
6. There will be no auto renewal of the Customised Package upon the completion of the contract term.
7. Express installation charges shall be applicable. All service(s) offered under the Customised Package are subject to availability of resources.
8. The customer is not allowed to resell the service(s) offered under the Customised Package.

9. All other standard terms and conditions of SingTel i-PhoneNet service shall be applicable.

**Suspension and Termination Provision:**

*For details, refer to [www.singtel.com](http://www.singtel.com) under “Business Customers”.*

**Eligibility:**

The Customised Package will be offered to all similarly-situated customers who satisfy the following criteria:

- The customer must have or be willing to commit to an annual spending of at least \$300,000 on SingTel services;
- Must have or be willing to commit to at least 550 i-PhoneNet lines; and
- Accept the terms and conditions of the Customised Package in its entirety.