

Effective Date: 22 September 2010

Name of Service: DigiNet, Meg@POP, MetroEthernet and GigawaveLite Services. *For additional details, refer to www.singtel.com under "Business Customers"*

Description: Customised DigiNet, Meg@POP, MetroEthernet and GigawaveLite Scheme (**Customised Scheme**)

Prices (including discounts):

DigiLink

N x 2M and N x 64K tail-end grooming to 155M head-end

Monthly Recurring Charge (**MRC**):

Tail-End

64K-\$148; 128K-\$230; 192K-\$330; 256K-\$400; 384K-\$535; 512K-\$605; 768K-\$745; 1024K-\$840; 2M-\$870

Head-End

155M-\$13,200

One-Time Installation Charge (**OTC**): 64K-\$300; 128K-\$400; 192K to 2M-\$750; 155M-\$10,000

DigiLink

MRC: N x 64k- \$1116; 2M- \$969; 45M- \$4477; 155M- \$6939; 622M- \$20475

OTC: N x 64K-\$1800; 2M-\$1800; 155M and 622M-\$9000

The express installation charge is two (2) times the above charge.

DigiPlus

MRC: 64K- \$132; 128K- \$243; 192K- \$373; 256K- \$454; 384K- \$576; 512K- \$657; 768K- \$810; 1024K- \$964; 1536K- \$1273; 1984K- \$1539

OTC: 64K-\$270; 128K-\$360; 192K to 1984K-\$675

The express installation charge is two (2) times the above charge.

GigawaveLite

Unprotected MRC: 100M Fast Ethernet- \$4743; 200M ESCON- \$5049; 1.0625G; FICON- \$6390; 1.0625G Fibre Channel- \$6390; 1.25G Gigabit Ethernet- \$6390; 2G Fibre Channel- \$9900; 2.5G STM-16- \$11790; 4G Fibre Channel- \$18270; 10G STM-64- \$20340; 10G Gigabit Ethernet- \$20340

Unprotected with Exchange Diversity MRC: 100M Fast Ethernet- \$6075; 200M ESCON- \$6570; 1.0625G FICON- \$8280; 1.0625G Fibre Channel- \$8280; 1.25G Gigabit Ethernet- \$8280; 2G Fibre Channel- \$12870; 2.5G STM-16- \$15300; 4G Fibre Channel- \$23760; 10G STM-64- \$26460; 10G Gigabit Ethernet- \$26460

Protected MRC: 100M Fast Ethernet- \$6075; 200M ESCON- \$6570; 1.0625G FICON- \$8280; 1.0625G Fibre Channel- \$8280; 1.25G Gigabit Ethernet- \$8280; 2G Fibre Channel- \$12870; 2.5G STM-16- \$15300; 4G Fibre Channel- \$23760; 10G STM-64- \$26460; 10G Gigabit Ethernet- \$26460

Protected with Exchange Diversity MRC: 100M Fast Ethernet- \$7902; 200M ESCON- \$8541; 1.0625G FICON- \$10800; 1.0625G Fibre Channel- \$10800; 1.25G Gigabit Ethernet- \$10800; 2G Fibre Channel- \$16740; 2.5G STM-16- \$19890; 4G Fibre Channel- \$30870; 10G STM-64- \$34380; 10G Gigabit Ethernet- \$34380

OTC: Site Charge - \$900; Link Charge - \$900; Channel Charge - \$900
The express installation charge is two (2) times the above charge.

MetroEthernet

Point-to-Point MRC: 2M- \$912; 4M- \$1169; 6M- \$1482; 8M- \$1644; 10M- \$1796; 20M- \$1999; 30M- \$2321; 40M- \$2642; 50M- \$2886; 60M- \$3286; 70M- \$3686; 80M- \$4085; 90M- \$4485; 100M- \$4797

Point-to-Point with one-end Exchange Diversity MRC: 2M- \$1179; 4M- \$1559; 6M- \$1950; 8M- \$2114; 10M- \$2343; 20M- \$2639; 30M- \$3041; 40M- \$3443; 50M- \$3768; 60M- \$4248; 70M- \$4808; 80M- \$5286; 90M- \$5847; 100M- \$6236

Point-to-Point with both-ends Exchange Diversity MRC: 2M- \$1462; 4M- \$1870; 6M- \$2340; 8M- \$2662; 10M- \$2889; 20M- \$3198; 30M- \$3682; 40M- \$4243; 50M- \$4650; 60M- \$5290; 70M- \$5930; 80M- \$6568; 90M- \$7208; 100M- \$7675

MetroEthernet Point-to-Multipoint Package 1

Point-to-MultiPoint Service MRC: 2M- \$595; 4M- \$732; 6M- \$952; 8M- \$1203; 10M- \$1354; 20M- \$1504; 30M- \$1579; 40M- \$1654; 50M- \$1730; 60M- \$1805; 70M- \$1955; 80M- \$2106; 90M- \$2406; 100M- \$2707; 150M- \$3083; 300M- \$3760; 450M- \$4362; 600M- \$4888; 750M- \$5339; 900M- \$5790; 1000M- \$6166

Point-to-MultiPoint with one-end Exchange Diversity MRC: 2M- \$771; 4M- \$952; 6M- \$1245; 8M- \$1504; 10M- \$1730; 20M- \$1955; 30M- \$2030; 40M- \$2180; 50M- \$2257; 60M- \$2331; 70M- \$2557; 80M- \$2708; 90M- \$3158; 100M- \$3534; 150M- \$3985; 300M- \$4888; 450M- \$5641; 600M- \$6392; 750M- \$6918; 900M- \$7519; 1000M- \$8046

- a. Point-to-Multipoint bandwidths of 150M to 1000M will be handed over as a GigE

interface.

- b. All MetroEthernet Point-to-Multipoint head-end circuits subscribed under the Customised Scheme must be provisioned in the same A-end location i.e. at the same POP.

MetroEthernet Point-to-Multipoint Package 2

Total head-end bandwidth MRC: 150M- \$3083; 300M- \$3760; 450M- \$4106; 600M- \$4685; 750M- \$5091; 900M- \$5670; 1000M- \$5794

- a. Point-to-Multipoint bandwidths of 150M to 1000M will be handed over as a GigE interface.
- b. All MetroEthernet Point-to-Multipoint head-end circuits subscribed under the Customised Scheme must be provisioned in the same A-end location i.e. at the same POP.
- c. Package 2 is only applicable for multiple head-end circuits. For the avoidance of doubt, if the customer has only one (1) head-end circuit, the customer will be charged at the corresponding Package 1 price.
- d. The total head-end bandwidth includes the customer's existing head-end circuits in Packages 1 and 2. The combined bandwidth of all the head-ends must be equal to any of the values listed in table 8.
- e. The first head-end circuit under Package 2 must have a minimum bandwidth of 150M.
- f. The customer may activate a second head-end circuit only if there are at least 60 tail-end circuits connected to the first head-end circuit regardless of whether the first head-end circuit is subscribed under Package 1 or Package 2.
- g. Thereafter, SingTel shall at its sole discretion decide to activate subsequent head-end circuits (i.e. from the third head-end circuit onwards) provided that the capacity of each of the existing head-end circuits is at least 80% utilised.
- h. The total bandwidth of the head-end circuits under Package 2 must be equivalent to or larger than the bandwidth of initial head-end circuit under Package 1.
- i. In the event that the customer terminates a head-end circuit(s):
 - a. if there is only one head-end left then this remaining head-end will automatically be converted to a standard Point-to-MultiPoint MetroEthernet chargeable at the price listed in Package 1; or
 - b. if there are multiple head-ends left and the total remaining bandwidth is listed in Package 2 then the price in Package 2 shall apply otherwise, the head-ends will be converted to standard Point-to-MultiPoint MetroEthernet circuits chargeable at the price listed in Package 1.

MetroEthernet OTC: Site Charge - \$500; Link Charge - \$500; Channel Charge - \$500

The express installation charge is two (2) times the above charge.

Meg@POP (wholesale)

IP VPN EthernetLink MRC: 1M- \$388; 2M- \$388; 4M- \$388; 6M- \$388; 8M- \$388; 10M-

\$400; 20M- \$400; 30M- \$451; 40M- \$483; 50M- \$524; 60M- \$621; 70M- \$621; 80M- \$828; 90M- \$828; 100M- \$966; 200M- \$1472; 300M- \$2208; 400M- \$2944; 500M- \$3680; 600M- \$4600; 700M- \$5060; 800M- \$5520; 900M- \$6440; 1000M- \$6900

IP VPN EthernetLink with Exchange Diversity MRC: 1M- \$505; 2M- \$609; 4M- \$663; 6M- \$663; 8M- \$663; 10M- \$683; 20M- \$683; 30M- \$832; 40M- \$828; 50M- \$909; 60M- \$1104; 70M- \$1104; 80M- \$1449; 90M- \$1449; 100M- \$1656; 200M- \$2502; 300M- \$3680; 400M- \$4637; 500M- \$5152; 600M- \$6057; 700M- \$6617; 800M- \$7255; 900M- \$8415; 1000M- \$8970

Enhanced IP VPN EthernetLink MRC: 4M- \$582; 6M- \$582; 8M- \$582; 10M- \$600; 20M- \$600; 30M- \$680; 40M- \$759; 50M- \$769; 60M- \$966; 70M- \$966; 80M- \$1242; 90M- \$1242; 100M- \$1449; 200M- \$2208; 300M- \$3312; 400M- \$4048; 500M- \$4416; 600M- \$5367; 700M- \$5838; 800M- \$6309; 900M- \$7299; 1000M- \$7763

Enhanced IP VPN EthernetLink with Exchange Diversity MRC: 4M- \$957; 6M- \$1004; 8M- \$1004; 10M- \$1035; 20M- \$1035; 30M- \$1179; 40M- \$1311; 50M- \$1328; 60M- \$1656; 70M- \$1656; 80M- \$2139; 90M- \$2139; 100M- \$2484

IP VPN EthernetLink OTC: below 3M- \$375; 3M and above- \$1000
Express Installation is 2 times the standard charge

EthernetLink Auto Backup MRC: 4M- \$298; 6M- \$298; 8M- \$298; 10M- \$298; 20M- \$298; 30M- \$340; 40M- \$357; 50M- \$391; 60M- \$510; 70M- \$510; 80M- \$680; 90M- \$680; 100M- \$765; 200M- \$1105; 300M- \$1700; 400M- \$1870; 500M- \$2040; 600M- \$2465; 700M- \$2720; 800M- \$2890; 900M- \$3145; 1000M- \$3315

EthernetLink Auto Backup OTC: \$1000

eLite MRC: 5M- \$170; 10M- \$170; 20M- \$248; 30M- \$248; 40M- \$331; 50M- \$331; 60M- \$414; 70M- \$414; 80M- \$496; 90M- \$496; 100M- \$496

eLite OTC: \$150

BizLink MRC: 0.512M- \$131; 1M- \$131; 1.5M- \$131; 2M- \$131; 3M- \$179; 4M- \$211; 6M- \$211; 8M- \$211; 10M- \$211

BizLink OTC: \$100

The express installation charge is two (2) times the above charge.

BizLink Auto Backup MRC: 0.512M- \$82; 1M- \$82; 1.5M- \$82; 2M- \$82; 3M- \$110; 4M- \$110; 6M- \$110; 8M- \$110; 10M- \$110

BizLink Auto Backup OTC: \$100

The express installation charge is two (2) times the above charge.

iLink MRC: 0.512M - \$75

iLink OTC: \$100

The express installation charge is two (2) times the above charge.

SymLink MRC: 0.512M- \$167; 1M- \$220; 2M- \$236

SymLink OTC: \$100

The express installation charge is two (2) times the above charge.

EVPL EthernetLink Point-to-Point MRC: 10M- \$598; 20M- \$598; 30M- \$662; 40M- \$754; 50M- \$938; 60M- \$1012; 70M- \$1196; 80M- \$1279; 90M- \$1417; 100M- \$1674

EVPL EthernetLink Point-to-Point OTC: \$1500

EVPL EthernetLink Point-to-Multipoint MRC: 10M- \$423; 20M- \$423; 30M- \$486; 40M- \$603; 50M- \$738; 60M- \$873; 70M- \$990; 80M- \$1125; 90M- \$1251; 100M- \$1467

EVPL EthernetLink Point-to-Multipoint OTC: \$1500

mLink MRC: 1Mbps Download/ 384Kbps Upload- \$79; 2Mbps Download/ 512kbps Upload- \$99; 4Mbps Download/ 1Mbps Upload- \$129

mLink Data Bundle MRC: 1Mbps Download/ 384Kbps Upload- 30GB; 2Mbps Download/ 512kbps Upload- 50GB; 4Mbps Download/ 1Mbps Upload- 50GB

mLink OTC: \$50

1. No express service will be offered for the services subscribed under the Customised Scheme unless stated otherwise.
2. The contract term for the Customised Scheme and each circuit subscribed under the Customised Scheme is one (1) year with the exception of the MetroEthernet Point-to-Multipoint head-end circuits. For MetroEthernet Point-to-Multipoint head-end circuits, the contract term for the first head-end circuit will be one (1) year and subsequent head-end circuits will be contracted such that the expiry of all head-end circuits will be on the same date. E.g. if the second head-end circuit is contracted three (3) months into the contract term for the first head-end circuit then the contract term for the second head-end circuit will be nine (9) months.
3. The relevant charges will continue to apply to the existing circuit(s) after the expiry of the circuit contract term until such time that the customer re-contracts the circuit(s) at

the prevailing list price or at a promotional price. For the avoidance of doubt, the relevant charges will continue to apply even after the expiry of the Customised Scheme contract term.

Terms and Conditions:

1. The customer is required to commit to a minimum annual revenue commitment of \$9M on DigiNet, GigawaveLite, MetroEthernet and Meg@POP services subscribed under the Customised Scheme. In the event that the customer fails to meet this commitment, the customer shall pay SingTel the difference.
2. There shall be no auto-renewal for the Customised Scheme.
3. The MetroEthernet (Point-to-Point), GigawaveLite, DigiNet (Point-to-Point) and Meg@POP EVPL (Point-to-Point) services are solely for the purpose of connecting to an international gateway for the provision of international services, with one end connecting to the customer's POP.
4. The Meg@POP services (except EVPL EthernetLink (Point-to-Point)), MetroEthernet (Point-to-Multipoint), and DigiNet N x 2M and N x 64K tail-end grooming to 155M head-end shall be configured as a tail-end if provisioned at the end users' premises and configured as a head-end if provisioned at the customer's operations centre. These services must be used to provide Internet access services to end users.
5. The customer shall not resell the service(s) subscribed under the Customised Scheme "as is", as a standalone service or for the purpose second tier resale in any form whatsoever unless otherwise agreed by both SingTel and the customer in writing.
6. In the event that SingTel's prevailing list price for the service(s) offered under the Customised Scheme is equal, lower or up to 10% higher than the monthly recurring charges in Annex 2, either SingTel or the customer may, by giving at least thirty (30) days notice of writing, initiate a price review. For the avoidance of doubt, any price review for a specific service shall not affect the prices of the other services offered under the Customised Scheme.
7. During the price review, all new orders including upgrade orders for the affected service shall be charged at either SingTel's prevailing list prices or the customised prices, whichever is lower.
8. Services subscribed under the Customised Scheme are subject to resource availability.
9. All other terms and conditions of the SingTel DigiNet, GigawaveLite, MetroEthernet and Meg@POP services shall apply.

Suspension and Termination Provisions:

Refer to www.singtel.com under "Business Customers" for other Terms and Conditions

Eligibility:

The Customised Scheme will be offered to any customer who:

- is a duly licensed Facilities Based Operator or Service Based Operator;
- uses the MetroEthernet (Point-to-Point), Gigawavelite, DigiNet (Point-to-Point) and Meg@POP EVPL (Point-to-Point) services for the purpose of connecting to an international gateway for the provision of international services;
- uses the Meg@POP services (except EVPL EthernetLink (Point-to-Point)), MetroEthernet (Point-to-Multipoint), and DigiNet N x 2M and N x 64K tail-end grooming to 155M head-end services to provide Internet access services;
- is willing to commit to a minimum revenue commitment of \$9M on DigiNet, GigawaveLite, MetroEthernet and Meg@POP services subscribed under the Customised Scheme; and
- accepts the terms and conditions of the Customised Scheme in its entirety.