

**Effective Date:** 11 November 2010

**Name of Service:** SingTel i-PhoneNet service

*For additional details, refer to [www.singtel.com](http://www.singtel.com) under "Business Customers".*

**Description:** Customised i-PhoneNet service package (**Customised Package**)

**Prices (including Discounts):**

<b>Service</b>	<b>Number of Lines</b>	<b>Monthly Recurring Charges ("MRC") (\$ per line)</b>	<b>One-Time Charges ("OTC") (\$ per line)</b>
Standard i-PhoneNet Line (with Caller ID Display service)	300	13.75	30
STD/IDD Authorisation Code	60	2	Waived
Relocation charge (bundled with Shared Call Appearance service)	-	-	30

**Key Terms and Conditions:**

1. The contract term for the Customised Package is three (3) years, with an option to extend the contract term of the Customised Package for an additional period of one (1) year.
2. The minimum contract term of all i-PhoneNet lines subscribed under the Customised Package will be three (3) years, with an option to extend the contract term of the i-PhoneNet line for an additional period of one (1) year.
3. The customised MRC of the i-PhoneNet service will be applicable to all new and existing i-PhoneNet lines subscribed during the contract term of the Customised Package.
4. The customer must take up a minimum of 300 i-PhoneNet lines in a single order and maintain a minimum of 300 i-PhoneNet lines for the duration of the contract period of the Customised Package. The customer will choose 60 i-PhoneNet lines to be provided with the STD/IDD Authorisation Code service.
5. Should the customer fail to maintain the minimum number of i-PhoneNet lines, all i-PhoneNet lines and value-added services (**VASes**) will revert to the prevailing list prices.
6. Should the customer require any additional i-PhoneNet VASes, the prevailing list prices will be applicable to such VASes.
7. There will be no auto renewal of the Customised Package upon the completion of the contract term.
8. Express installation charges shall be applicable. All service(s) offered under the Customised Package are subject to availability of resources.
9. The customer is not allowed to resell the service(s) offered under the Customised Package.
10. No other promotions or discounts, including but not limited to term and volume discounts will be applicable to the i-PhoneNet service subscribed under the Customised Package.

11. All other standard terms and conditions of SingTel i-PhoneNet service shall be applicable.

**Suspension and Termination Provision:**

*For details, refer to [www.singtel.com](http://www.singtel.com) under “Business Customers”.*

**Eligibility:**

The Customised Package will be offered to all similarly-situated customers who satisfy the following criteria:

- The customer must have or be willing to commit to an annual spending of at least \$150,000 on SingTel services;
- Must renew or be willing to commit to at least 300 i-PhoneNet lines; and
- Accept the terms and conditions of the Customised Package in its entirety.