

Effective Date: 23 November 2010

Name of Service: SingTel i-PhoneNet service

For additional details, refer to www.singtel.com under “Business Customers”.

Description: Customised i-PhoneNet service package (**Customised Package**)

Prices (including Discounts):

Service	Number of Lines	Monthly Recurring Charges (“MRC”) (\$ per line)	One-Time Charges (“OTC”) (\$ per line)
Standard i-PhoneNet Line	850	12.75	Waived

Additional i-PhoneNet lines: OTC - \$50 per line

All i-PhoneNet lines are provided with Voice Mailbox service, STD/IDD Authorisation Code service and Caller ID Delivery service, as well as standard i-PhoneNet value-added services (**VASes**).

Should the customer wish to take up Multi-line Hunting service or Call Waiting service, the OTC for these 2 VASes will be waived.

If the customer has users with more than 6 Multi-line Hunting lines, the MRC for these Multi-line Hunting lines will be waived.

Key Terms and Conditions:

1. The contract term for the Customised Package is five (5) years.
2. The minimum contract term of the i-PhoneNet lines subscribed under the Customised Package is five (5) years.
3. The customised MRC of the i-PhoneNet service will be applicable to all new and existing i-PhoneNet lines subscribed during the contract term of the Customised Package.
4. The customer must migrate its existing subscription of 850 PhoneNet lines in a single contract.
5. The customer must migrate its existing subscription of PhoneNet lines within 6 months from the effective date of the contract, except in the event that SingTel is unable to provide the service due to resource limitations.
6. Should the customer require any additional i-PhoneNet VASes, the prevailing list prices will be applicable to such VASes.
7. There will be no auto renewal of the Customised Package upon the completion of the contract term. For any services required after the completion of the contract term, the customer must re-negotiate with SingTel.
8. Express installation charges shall be applicable. All services offered under the Customised Package are subject to availability of resources.

9. The customer is not allowed to resell the services offered under the Customised Package.
10. No other promotions and discounts, including but not limited to term and volume discounts will be applicable to the i-PhoneNet service subscribed under the Customised Package.
11. The prices of the i-PhoneNet service and VASes under the Customised Package will revert to the prevailing list price should the customer fail to maintain 600 i-PhoneNet lines for the duration of the contract term.
12. All other standard terms and conditions for SingTel i-PhoneNet service remain applicable.

Suspension and Termination Provision:

The premature termination charges (PTC) of all PhoneNet lines migrating to i-PhoneNet service under the Customised Package will be waived.

The customer will not be liable for any PTC if the customer maintains a minimum of 600 i-PhoneNet lines for the duration of the contract term. Should the customer fail to maintain 600 i-PhoneNet lines, the customer will be charged the standard PTC for all terminated i-PhoneNet lines thereafter.

For details, refer to www.singtel.com under “Business Customers”.

Eligibility:

The Customised Package will be offered to all similarly-situated customers who satisfy the following criteria:

- (a) must be migrating a minimum of 850 PhoneNet lines to i-PhoneNet service in a single contract; and
- (b) accepts the terms and conditions of the Customised Package in its entirety.