

Effective Date: 8 June 2010

Name of Service: SingTel Meg@POP service

For additional details, refer to www.singtel.com under “Business Customers”

Description: Customised Meg@POP service package (**Customised Package**)

Prices (including discounts):

Monthly recurring charges

Standard IPVPN EthernetLink 3Mbps service: \$522 per circuit

Multicast service: \$100 per site (up to a maximum of 10 sites)

The one-time charges for the services under the Customised Package will be waived.

Key Terms & Conditions

1. The contract term of the Customised Package is two (2) years.
2. The minimum contract term of each Meg@POP IPVPN EthernetLink circuit subscribed under the Customised Package is two (2) years.
3. There will be no auto-renewal of the Customised Package upon expiry of the contract. For services that are required upon expiry of the contract, SingTel and the customer shall re-negotiate the terms and conditions prior to the expiry of the contract.
4. The customer is not allowed to resell the services subscribed under the Customised Package.
5. The services under the Customised Package are subject to resource availability. Should there be any further customisation of the services under the Customised Package or requirements for remote access facilities, the customer will be charged for such customisation/requirements separately.
6. All other standard terms and conditions of SingTel Meg@POP service and Meg@POP IPVPN EthernetLink service shall remain applicable.

Suspension and Termination Provision:

For details, refer to www.singtel.com under “Business Customers”

Eligibility:

The Customised Package will be offered to any customer who meets the following criteria:

- Must have or be willing to commit to a minimum annual spend of \$700,000 on SingTel services for the duration of the Customised Package;
- Must have or be willing to commit to a minimum of 5 standard Meg@POP IPVPN EthernetLink circuits and 5 multicast sites; and
- Accepts the terms and conditions of the Customised Package in its entirety.