

Effective Date: 1 December 2009

Name of Service: SingTel Meg@POP service

For additional details, refer to www.singtel.com under "Business Customers".

Description: Meg@POP DSL Auto Back-up service (the "Service")

Prices (including discounts):

The minimum contract term of the Service is one (1) year, with a termination notice of one (1) month.

Monthly Recurring Charges ("MRC") (\$ per circuit)

BizLink Auto Back-up service: 512Kbps - \$104; 1Mbps - \$104; 1.5Mbps - \$104; 2Mbps - \$104; 3Mbps - \$130; 4Mbps - \$155; 6Mbps - \$175; 8Mbps - \$195; 10Mbps - \$205

SymLink Auto Back-up service: 512Kbps - \$104; 1Mbps - \$140; 2Mbps - \$175

One-time Charges ("OTC") (\$ per circuit)

BizLink Auto Back-up service: 512Kbps - \$200; 1Mbps - \$200; 1.5Mbps - \$200; 2Mbps - \$200; 3Mbps - \$200; 4Mbps - \$200; 6Mbps - \$200; 8Mbps - \$200; 10Mbps - \$200

SymLink Auto Back-up service: 512Kbps - \$200; 1Mbps - \$200; 2Mbps - \$200

Term discount: 2 year contract - 5%; 3 year contract - 10%

Other discounts of up to 10% may be applicable to customers based on factors/criteria such as contract value, total expenditure and/or customer tenure.

Key Terms and Conditions:

1. Customers must subscribe to, or are willing to subscribe to an eLite circuit as the main circuit before they can subscribe to the Service.
2. Both the main and the back-up circuit must terminate at the same customer site and must connect to the same VPN on the Meg@POP network.
3. The standard provisioning lead time is applicable for the DSL back-up circuit.
4. The customer's router must be able to support Border Gateway Protocol ("BGP") configuration. Customers must also configure the BGP parameters on their routers such that all traffic will flow via the main circuit during normal operations. Should the customer fail to adhere to this, SingTel reserves the right to charge the customer the prevailing list price of a standard BizLink or SymLink circuit for the back-up circuit.
5. At any point in time, only one circuit (either the main or back-up circuit) shall be active.
6. During normal operations, all traffic sent via the back-up circuit shall be dropped.

7. The customer is aware of and must accept the difference in quality when the traffic is routed from the main eLite circuit to the DSL back-up circuit.

Suspension and Termination Provision:

In the event that the customer terminates the Service before the end of the contract term, the customer will be liable for premature termination charges of 50% of the MRC for the remaining contract term.

For details, refer to www.singtel.com under “Business Customers”

Eligibility:

SingTel Authorised Resellers and Retail Customers