

**Effective Date:** 23 October 2009

**Name of Service:** SingTel MetroEthernet Service. *For additional details, refer to [www.singtel.com](http://www.singtel.com) under "Business Customers"*

**Description:** Customised MetroEthernet Service Scheme (**Customised Scheme**)

**Prices (including discounts):**

<b>Service</b>	<b>Monthly Recurring Charge</b>
1 x 100Mbps Point-to-Multipoint head-end and 1 x 70Mbps Point-to-Multipoint tail-end	Months 1 – 6: \$6,858 Months 7 – 24: \$4,258

1. The prevailing one-time charge shall apply.
2. The contract term for each circuit is two (2) years.
3. The customer will be entitled to enjoy a lower monthly recurring charge from month 7 onwards only if the head-end utilisation exceeds 70%.
4. In the event that the head-end utilisation does not exceed 70%, the customer will be charged \$6,858 for the applicable month.
5. Additional tail-ends will be charged at the prevailing list price.

**Terms and Conditions:**

1. The customer is not allowed to upgrade the head-end bandwidth.
2. Should the head-end utilisation reach 100%, the customer will need to re-negotiate a new agreement with SingTel.
3. There shall be no auto-renewal for the Customised Scheme.
4. All other terms and conditions of the SingTel MetroEthernet service shall apply.

**Suspension and Termination Provisions:**

*refer to [www.singtel.com](http://www.singtel.com) under "Business Customers"*

**Eligibility:**

The customized scheme will be offered to any customer who satisfies the following criteria:

- currently has or is willing to commit to a minimum annual spend of \$3.2M on SingTel services;
- has maintained a good payment history with SingTel; and
- accepts the terms and conditions of the customized scheme in its entirety.