

Effective Date: 1 September 2009

Name of Service: Wholesale B-Access service

Description/Prices: Wholesale B-Access 10Mbps PTA service scheme (the “Service”)

Wholesale residential broadband access service providing an access speed of up to 10Mbps/1Mbps downstream/upstream for IDA-licensed IASPs

Available for activation on valid SingTel Residential DEL in the main island of Singapore and certain off-shore islands only

Monthly subscription fee: Based on commitment forecast, in bulk of 10 lines: 1-19,999 lines - \$29 per line; 20,000-54,999 lines - \$25 per line; 55,000-79,999 lines - \$19 per line; 80,000 lines and above - \$12 per line

A Shared Minimum Quantity of 200 lines applies under the Service. It may be fulfilled with the following Wholesale B-Access schemes that the IASPs may subscribe: Wholesale B-Access Asymmetric 25Mbps PTA service scheme

One-time charges: Activation fee - \$75 per line; Termination fee - \$30 per line; Relocation fee - \$30 per line; Cancellation fee - \$30 per line

Usage charge: Minimum monthly usage charge payment - \$40,000; Bundled free traffic volume per month – 19,530 GB

Usage charge per MB of excess traffic volume: up to 50,000GB - \$0.002; between 50,000GB to 200,000GB - \$0.001; 200,001GB and above - \$0.0005 (Note: 1GB = 1,024MB)

Other charges: Additional Domain Name – Monthly recurring: \$100 per additional domain name (up to additional 10 domain names)

Suspension and Termination Provision:

Minimum subscription period of committed quantity is 3 months. Premature termination charge is 100% of monthly subscription fee for the remaining minimum subscription period.

Eligibility:

Available only to customers licensed by the IDA to offer public Internet access services.