

**Effective Date:** 1 October 2009

**Name of Service:** SingTel Meg@POP service

*For additional details, refer to [www.singtel.com](http://www.singtel.com) under “Business Customers”.*

**Description:** Introduction of Wholesale Meg@POP eLite service (the “Service”)

**Prices (including discounts):**

Monthly Recurring Charge (\$ per circuit)

Up to 10Mbps - \$270

One-Time Installation Charge (\$ per circuit)

Up to 10Mbps - \$300

Term discount: 2 year contract – 5%; 3 year contract – 10%

Other discounts of up to 10% may also be applicable based on factors such as contract value, total expenditure and/or customer tenure.

**Key Terms and Conditions:**

1. The minimum contract term for the Service is one (1) year, with a termination notice of one (1) month.
2. The customer will be responsible for providing first level maintenance and service support to its own end-users.
3. If the customer reports a fault and, following on-site investigation by SingTel, either no fault is found, or SingTel determines that the fault is not with SingTel’s network or SingTel’s equipment, the standard Meg@POP visit charges will be applicable.
4. The Service is provided to the customer as a wholesale service. The customer shall not brand the service which it provides to its own end-users as a “SingTel” service.
5. All other standard terms and conditions of SingTel Meg@POP service shall remain applicable.

**Suspension and Termination Provisions:**

In the event that the customer terminates the Service before the end of the contract term, the customer will be liable for premature termination charges of 50% of the monthly recurring charges for the remaining contract term.

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**Eligibility:**

All Facilities-Based Operators and Services-Based Operators licensed by IDA for the purpose of offering a retail Internet access service to end-users