

Effective Date: 1 July 2009

Name of Service: SingTel DigiNet and MetroEthernet Services. *For additional details, refer to www.singtel.com under “Business Customers”*

Description: Customised DigiNet and MetroEthernet Services Scheme
(Customised Scheme)

Prices (including discounts):

1. Migration from Point-to-Point MetroEthernet to Point-to-MultiPoint MetroEthernet:

Monthly recurring charge (with effect from 24 May 2010)

Standard Point-to-Multipoint service: 2M - \$718; 4M - \$1,083; 6M - \$1,511; 8M - \$1,892; 10M - \$2,172; 20M - \$2,282; 30M - \$2,547; 40M - \$2,818; 50M - \$3,083; 60M - \$3,348; 70M - \$3,619; 80M - \$3,884; 90M - \$4,155; 100M - \$4,420; 150M - \$5,120; 300M - \$5,740; 450M - \$6,560; 600M - \$7,300; 750M - \$8,000; 900M - \$8,600; 1000M - waived

Point-to-Multipoint with Exchange Diversity service: 2M - \$933; 4M - \$1,170; 6M - \$1,530; 8M - \$1,800; 10M - \$2,070; 20M - \$2,340; 30M - \$2,430; 40M - \$2,610; 50M - \$2,700; 60M - \$2,790; 70M - \$3,060; 80M - \$3,240; 90M - \$3,780; 100M - \$4,230; 150M - \$4,770; 300M - \$5,850; 450M - \$6,750; 600M - \$7,650; 750M - \$8,280; 900M - \$9,000; 1000M - \$9,630

One-time installation charge

1st to 15th migrated circuit: \$1,500 per circuit; 16th circuit onwards: \$1,200 per circuit

- a. (with effect from 24 May 2010) The waiver of the 1000Mbps head-end monthly recurring charge is only applicable if the customer subscribes to tail-end circuits under the Customised Scheme. Should the customer wish to subscribe to tail-end circuits at the list price, the prevailing head-end monthly recurring charge will apply.

2. DigiLink Grooming

Monthly recurring charge

≤ 300 tail-end circuits:

64K - \$292; 128K - \$540; 192K - \$828; 256K - \$1,008; 384K - \$1,315; 512K - \$1,495; 768K - \$1,845; 1024K - \$2,196; 1536K - \$2,899; 1984K - \$3,510; 2M (*without Loop E Converter*) - \$679; 2M (*with Loop E Converter*) - \$765; 2M Exchange Diversity (*without Loop E Converter*) - \$930; 2M Exchange Diversity (*with Loop E Converter*) - \$995; 45M - \$4,000

300 to 399 tail-end circuits:

64K - \$285; 128K - \$530; 192K - \$628; 256K - \$716; 384K - \$909; 512K - \$1,046;
768K - \$1,308; 1024K - \$1,570; 1536K - \$2,064; 1984K - \$2,513; 2M (*without Loop E Converter*) - \$679; 2M (*with Loop E Converter*) - \$765; 2M Exchange Diversity (*without Loop E Converter*) - \$930; 2M Exchange Diversity (*with Loop E Converter*) - \$995; 45M - \$4,000

400 to 499 tail-end circuits:

64K - \$285; 128K - \$530; 192K - \$570; 256K - \$599; 384K - \$761; 512K - \$881;
768K - \$1,111; 1024K - \$1,342; 1536K - \$1,758; 1984K - \$2,150; 2M (*without Loop E Converter*) - \$601; 2M (*with Loop E Converter*) - \$683; 2M Exchange Diversity (*without Loop E Converter*) - \$823; 2M Exchange Diversity (*with Loop E Converter*) - \$888; 45M - \$4,000

500 to 599 tail-end circuits:

64K - \$243; 128K - \$386; 192K - \$434; 256K - \$482; 384K - \$613; 512K - \$715;
768K - \$914; 1024K - \$1,113; 1536K - \$1,453; 1984K - \$1,787; 2M (*without Loop E Converter*) - \$550; 2M (*with Loop E Converter*) - \$603; 2M Exchange Diversity (*without Loop E Converter*) - \$679; 2M Exchange Diversity (*with Loop E Converter*) - \$783; 45M - \$4,000

≥ 500 tail-end circuits:

64K - \$243; 128K - \$386; 192K - \$411; 256K - \$435; 384K - \$553; 512K - \$645;
768K - \$825; 1024K - \$1,005; 1536K - \$1,311; 1984K - \$1,613; 2M (*without Loop E Converter*) - \$500; 2M (*with Loop E Converter*) - \$555; 2M Exchange Diversity (*without Loop E Converter*) - \$618; 2M Exchange Diversity (*with Loop E Converter*) - \$722; 45M - \$4,000

One-time installation charge

≤ 300 tail-end circuits:

64K - \$600; 128K - \$800; 192K - \$1,500; 256K - \$1,500; 384K - \$1,500; 512K - \$1,500;
768K - \$1,500; 1024K - \$1,500; 1536K - \$1,500; 1984K - \$1,500; 2M (*without Loop E Converter*) - \$2,000; 2M (*with Loop E Converter*) - \$2,000; 2M Exchange Diversity (*without Loop E Converter*) - \$2,000; 2M Exchange Diversity (*with Loop E Converter*) - \$2,000; 45M - \$10,000

300 to 499 tail-end circuits:

64K - \$540; 128K - \$720; 192K - \$1,350; 256K - \$1,350; 384K - \$1,350; 512K - \$1,350;
768K - \$1,350; 1024K - \$1,350; 1536K - \$1,350; 1984K - \$1,350; 2M (*without Loop E Converter*) - \$2,000; 2M (*with Loop E Converter*) - \$2,000; 2M Exchange Diversity (*without Loop E Converter*) - \$2,000; 2M Exchange Diversity (*with Loop E Converter*) - \$2,000; 45M - \$10,000

≥ 500 tail-end circuits:

64K - \$540; 128K - \$720; 192K - \$1,350; 256K - \$1,350; 384K - \$1,350; 512K - \$1,350; 768K - \$1,350; 1024K - \$1,350; 1536K - \$1,350; 1984K - \$1,350; 2M (*without Loop E Converter*) – \$1,000; 2M (*with Loop E Converter*) - \$1,000; 2M Exchange Diversity (*without Loop E Converter*) - \$1,000; 2M Exchange Diversity (*with Loop E Converter*) - \$1,000; 45M - \$10,000

- a. The above tail-end circuits will be groomed to DigiLink 155Mbps or 622Mbps head-end(s).
- b. For the avoidance of doubt the 2M Exchange Diversity is for one end only.
- c. The above prices will apply regardless of whether the circuit is in the central or non-central zone.
- d. The respective OTC will apply for any upgrade or relocation of each tail-end circuit.
- e. The customer may request to activate a new head-end only when the capacity of each existing head-end has reached 80% utilisation.
- f. SingTel reserves the right to determine whether a 155Mbps or 622Mbps head-end will be installed.
- g. The MRC and OTC for the DigiLink head-end(s) will be waived.
- h. For the IDA's information, all the above DigiLink grooming prices are the same as that filed under ST(WS)2007 11-0 except for those that are underlined.

3. DigiLink Point-to-Point Service

Monthly recurring charge:

Standard: 2M - \$1,026; 45M - \$4,477; 155M - \$7,325; 622M - \$25,200

Enhanced: 2M - \$1,334; 45M - \$5,819; 155M - \$6,735;

Premium: 2M - \$7,325; 45M - \$9,522; 155M - \$10,987;

One time installation charge:

2M - \$2,000; 45M - \$10,000; 155M - \$10,000; 622M - \$10,000

4. The following term discounts shall apply to all the services listed above:
2 years: 3% off the MRC; 3 years and above: 5% off the MRC
5. The minimum contract term for the Customised Scheme is two (2) years.

6. The minimum contract term for each circuit subscribed under the Customised Scheme is one (1) year.

Terms and Conditions:

1. The customer is required to maintain a minimum annual spend of \$8M on DigiNet and MetroEthernet services throughout the duration of the Customised Scheme contract term. For the avoidance of doubt, the total spend excludes spending on value added services.
2. In the event that the customer does not meet the revenue commitment above, the customer shall pay to SingTel, within thirty (30) days from the end of the relevant year, the difference between the actual spend and the minimum revenue commitment.
3. With the exception of the term discounts, no other discounts or promotions are applicable to the services subscribed under this Customised Scheme;
4. The services subscribed under the Customised Scheme are solely for the purpose of connecting to international gateway for international services, with one end connecting to the customer's POP.
5. The customer shall not resell the services "as is" or as a standalone DigiNet or MetroEthernet service but may bundle the services as part of its own network service.
6. No other discounts except those specified herein shall apply.
7. There shall be no auto-renewal for the Customised Scheme.
8. All other terms and conditions of the SingTel DigiNet and MetroEthernet services shall apply.

Suspension and Termination Provisions:

In the event that the customer terminates the service(s) subscribed under the Customised Scheme prior to the end of the circuit contract term, the customer shall be liable for a premature termination charge of 100% of the remaining contract value.

Eligibility:

The Customised Scheme will be offered to any customer who satisfies the following criteria:

- is a duly licensed Facilities Based Operator or Services Based Operator;
- currently has or is willing to commit to a minimum annual spend of \$8M on DigiNet and MetroEthernet services excluding value-added services; and
- accepts the terms and conditions of the Customised Scheme in its entirety.