

Effective Date: 6 October 2009 to 31 October 2011

Name of Service: SingTel Meg@POP, MetroEthernet and GigawaveLite Services. *For additional details, refer to www.singtel.com under "Business Customers"*

Description: Customised Scheme for Migration of Existing Meg@POP, MetroEthernet and GigawaveLite Services to Standard Operating Environment (SOE) Services (**Customised Scheme**).

Prices (including discounts):

1. Under the Customised Scheme, the contract term for each of the customer's existing Meg@POP, MetroEthernet and GigawaveLite circuits will be extended for a period of one (1) year only after which the customer must migrate these services to the SOE scheme.
2. The customer's existing monthly recurring charge will apply for the duration of the extension.

Terms and Conditions:

1. The customer must meet all the terms and conditions and qualifying criteria of the existing contract in order to qualify for the Customised Scheme.
2. The customer may only subscribe to the Customised Scheme once.
3. (With effect from 1 September 2010) The customer may renew the Customised Scheme for one (1) year (i.e. extend its existing contract term(s) for an additional one (1) year for a total extension of two (2) years) if the migration to the SOE scheme is delayed because the SOE vendor's service platform is not ready. The customer will be required to submit a written request to SingTel confirming that the delay is caused by the vendor.
4. The circuit(s) subscribed under the SOE scheme must be at the same addresses as the existing circuit it is replacing.
5. The customer must migrate all its existing circuits extended under the Customised Scheme to the SOE scheme.
6. In the event that the customer migrates its services to the SOE scheme prior to the end of the one (1) year extension, any applicable premature termination charge will be

waived. The customer will be required to provide proof of the migration in the form of either a Service Request-Cum-Agreement form or a copy of the letter of undertaking that the customer has submitted to EDS Singapore.

7. If the customer terminates any service prior to the end of the extension period, the prevailing premature termination charge will apply.
8. In the event that migration to SOE is delay due to SOE vendor service platform not ready, customer is allow to renew under this scheme for another 1 year, so long it is within the scheme effective date.
9. All other terms and conditions of the SingTel Meg@POP, MetroEthernet and GigawaveLite service shall apply.

Suspension and Termination Provisions:

refer to www.singtel.com under “Business Customers”

Eligibility:

The customized scheme will be offered to any customer who meets the following qualifying criteria:

- has maintained a good payment history with SingTel; and
- accepts the terms and conditions of the Customised Scheme in its entirety.