

**Effective Date:** 18 April 2008

**Name of Service:** SingTel WebNet, MetroEthernet, ISDN30, Meg@POP and GigawaveLite Services. *For additional details, refer to [www.singtel.com](http://www.singtel.com) under "Business Customers"*

**Description:** Customised SingTel WebNet, MetroEthernet, ISDN30, Meg@POP and GigawaveLite Package (**Customised Scheme**)

**Prices (including discounts):**

(With effect from 15 April 2010) The contract term for the Customised Scheme is three (3) years with an option to extend the contract term for a further 3 ½ months (**Extension Period**).

The contract term for each service subscribed under the Customised Scheme is one (1) year.

Meg@POP DirectLink

<b>Speed (Kbps)</b>	<b>Monthly Recurring Charges per Circuit (\$)</b>
64	184
128	240
192	320
256	400
384	480
512	490
768	\$510
1,024	\$550
1,536	\$715
1,984	\$825

Meg@POP DirectLink with Exchange Diversity

<b>Speed (Kbps)</b>	<b>Monthly Recurring Charges per Circuit (\$)</b>
64	239
128	312
192	416
256	520
384	624
512	637
768	774
1,024	910

<b>Speed (Kbps)</b>	<b>Monthly Recurring Charges per Circuit (\$)</b>
1,536	1,183
1,984	1,365

Meg@POP Standard EthernetLink

<b>Bandwidth (Mbps)</b>	<b>Monthly Recurring Charge</b>
0.256	\$300
0.512	\$300
0.768	\$375
1	\$375
2	\$434
3	\$527
4	\$620
5	\$682
6	\$837
7	\$930
8	\$1,116
9	\$1,116
10	\$1,116
15	\$1,200
20	\$1,200
30	\$1,380
40	\$1,530
50	\$1,680
60	\$1,800
70	\$1,950
80	\$2,100
90	\$2,250
100	\$2,400
200	\$3,600
300	\$4,200
400	\$4,800
500	\$5,400
600	\$6,000
700	\$6,600
800	\$7,200
900	\$7,800

<b>Bandwidth (Mbps)</b>	<b>Monthly Recurring Charge</b>
1000	\$8,400
5000	\$21,500
10000	\$36,000

Meg@POP EthernetLink with Exchange Diversity

<b>Speed (Mbps)</b>	<b>Monthly Recurring Charges per Circuit (\$)</b>
<b>0.256</b>	\$390
<b>0.512</b>	\$390
<b>0.768</b>	\$488
<b>1</b>	\$488
<b>2</b>	\$564
<b>3</b>	\$688
<b>4</b>	\$806
<b>5</b>	\$887
<b>6</b>	\$1,091
<b>7</b>	\$1,209
<b>8</b>	\$1,451
<b>9</b>	\$1,451
<b>10</b>	\$1,451
<b>20</b>	\$1,560
<b>30</b>	\$1,794
<b>40</b>	\$1,992
<b>50</b>	\$2,184
<b>60</b>	\$2,340
<b>70</b>	\$2,538
<b>80</b>	\$2,730
<b>90</b>	\$2,928
<b>100</b>	\$3,120
<b>200</b>	\$4,680
<b>300</b>	\$5,460
<b>400</b>	\$6,240
<b>500</b>	\$7,020
<b>600</b>	\$7,800
<b>700</b>	\$8,580
<b>800</b>	\$9,360
<b>900</b>	\$10,140

<b>Speed (Mbps)</b>	<b>Monthly Recurring Charges per Circuit (\$)</b>
<b>1,000</b>	\$10,920

Meg@POP Enhanced EthernetLink

<b>Speed (Mbps)</b>	<b>Monthly Recurring Charges per Circuit (\$)</b>
<b>3</b>	713
<b>4</b>	713
<b>5</b>	787
<b>6</b>	967
<b>7</b>	1,073
<b>8</b>	1,283
<b>9</b>	1,283
<b>10</b>	1,283
<b>20</b>	1,380
<b>30</b>	1,590
<b>40</b>	1,764
<b>50</b>	1,932
<b>60</b>	2,070
<b>70</b>	2,244
<b>80</b>	2,418
<b>90</b>	2,592
<b>100</b>	2,760

Meg@POP EthernetLink AutoBackup

<b>Speed (Mbps)</b>	<b>Monthly Recurring Charge per Circuit (\$)</b>
3	395
4	425
5	468
6	578
7	638
8	765
9	765
10	765
20	850
30	978
40	1,088
50	1,190
60	1,275

<b>Speed (Mbps)</b>	<b>Monthly Recurring Charge per Circuit (\$)</b>
70	1,386
80	1,488
90	1,598
100	1,700
200	2,550
300	2,975
400	3,400
500	3,825
600	4,250
700	4,675
800	5,100
900	5,525
1000	5,950

Meg@POP BizLink

<b>Speed (Mbps)</b>	<b>Monthly Recurring Charges per Circuit (\$)</b>
0.512	94
1	94
1.5	94
2	94
3	129
4	154
6	163
8	197
10	206

Meg@POP BizLink AutoBackup

<b>Bandwidth</b>	<b>Monthly Recurring Charge per Circuit (\$)</b>
512k/384k	66
1.0M/512k	66
1.5M/512k	66
2.0M/512k	66
3.0M/768k	90
4.0M/768k	108
6.0M/768k	114
8.0M/768k	138
10.0M/768k	144



Meg@POP iLink

Speed (Mbps)	Monthly Recurring Charges per Circuit (\$)
0.512	55

Meg@POP SymLink

Speed (Mbps)	Monthly Recurring Charges per Circuit (\$)
0.512	151
1	220
2	275

Meg@POP vLink

Speed	Monthly Recurring Charge
128k/512k	\$76
256k/768k	\$115

The one-time charge for Meg@POP services is 50% of the prevailing list price.

A 10% discount off the prevailing list price shall be offered on disaster recovery, standby and temporary Meg@POP services.

WebNet Monthly Recurring Charge

WebNet Services	Monthly Recurring Charges (\$)
<b>Point to Point Circuits</b>	
2M WebLink	700
N x 64 WebLink	800
<b>Point to Multipoint Circuits</b>	
<b>TailEnd</b>	
64K	79
128K	144
192K	224
256K	280
384K	388
512K	400
768K	556
1024K	668
1536K	960
<b>HeadEnd</b>	
1984kbps	1280

The one-time charge for WebNet services is 50% of the prevailing list price.

ISDN30 Monthly Recurring Charge

Number of ISDN30 lines per month	Monthly Recurring Charges per line
≤ 70 lines	Prevailing list price
> 70 lines	\$250 per month per ISDN30 line

The prevailing ISDN30 one-time charge shall apply.

MetroEthernet Point-to-Point

Bandwidth (Mbps)	Standard	One End Exchange Diversity	Both Ends Exchange Diversity
2	\$755	\$982	\$1,208
4	\$1,186	\$1,541	\$1,897
6	\$1,672	\$2,174	\$2,675
8	\$2,114	\$2,748	\$3,382
10	\$2,337	\$3,038	\$3,739
20	\$2,703	\$3,513	\$4,324
30	\$3,068	\$3,988	\$4,909
40	\$3,434	\$4,464	\$5,494
50	\$3,799	\$4,939	\$6,079
60	\$4,165	\$5,414	\$6,663
70	\$4,530	\$5,889	\$7,248
80	\$4,896	\$6,364	\$7,833
90	\$5,261	\$6,839	\$8,418
100	\$5,627	\$7,315	\$9,003

MetroEthernet Point-to-Multipoint

Bandwidth (Mbps)	Standard	One End Exchange Diversity
2	\$588	\$764
4	\$892	\$1,159
6	\$1,245	\$1,618
8	\$1,558	\$2,026
10	\$1,533	\$1,993
20	\$1,611	\$2,094
30	\$1,798	\$2,337
40	\$1,989	\$2,586



<b>Bandwidth (Mbps)</b>	<b>Standard</b>	<b>One End Exchange Diversity</b>
50	\$2,176	\$2,829
60	\$2,363	\$3,072
70	\$2,555	\$3,321
80	\$2,742	\$3,564
90	\$2,933	\$3,813
100	\$3,120	\$4,056
150	\$4,080	\$5,304
300	\$4,920	\$6,396
450	\$5,760	\$7,488
600	\$6,600	\$8,580
750	\$7,440	\$9,672
900	\$8,280	\$10,764
1000	\$9,120	\$11,856

The minimum head-end speed for Point-to-Multipoint services is 10Mbps. Speeds of 2Mbps, 4Mbps, 6Mbps and 8Mbps are only available for Point-to-Multipoint tail-end.

The one-time charge for MetroEthernet services is 50% of the prevailing list price.

#### GigawaveLite

<b>Bandwidth (Mbps)</b>	<b>Unprotected</b>	<b>Protected</b>	<b>Unprotected with Exchange Diversity</b>	<b>Protected with Exchange Diversity</b>
100	\$4,340	\$5,600	\$5,180	\$6,720
200	\$4,340	\$5,670	\$5,250	\$6,790
150	\$4,340	\$5,670	\$5,208	\$6,804
300	\$4,634	\$6,048	\$5,561	\$7,258
450	\$4,928	\$6,426	\$5,914	\$7,711
600	\$5,222	\$6,804	\$6,266	\$8,165
750	\$5,516	\$7,182	\$6,619	\$8,618
1.0625	\$5,810	\$7,560	\$7,000	\$9,100
1.0625	\$5,810	\$7,560	\$7,000	\$9,100
1.25	\$5,810	\$7,560	\$7,000	\$9,100
2	\$10,500	\$13,580	\$12,530	\$16,310
2.5	\$16,730	\$21,770	\$20,090	\$26,110
4	\$23,940	\$31,150	\$28,700	\$37,380
10	\$32,760	\$42,560	\$39,340	\$51,100

<b>Bandwidth (Mbps)</b>	<b>Unprotected</b>	<b>Protected</b>	<b>Unprotected with Exchange Diversity</b>	<b>Protected with Exchange Diversity</b>
10	\$32,760	\$42,560	\$39,340	\$51,100
10	\$32,760	\$42,560	\$39,312	\$51,100

The one-time charge for GigawaveLite services is 50% of the prevailing list price.

Only circuits subscribed under the Customised Scheme shall count toward the volume of circuits in sections Meg@POP Standard EthernetLink, Meg@POP EthernetLink with Exchange Diversity, Meg@POP Enhanced EthernetLink, Meg@POP BizLink, Meg@POP iLink, ISDN30, MetroEthernet Point-to-Point and MetroEthernet Point-to-Multipoint.

Term discounts: 5% off of the customised price for a 2-yr contract term; 10% of the customised price for a 3-yr contract term.

Terms and Conditions:

1. The minimum revenue commitments for the Customised Scheme are not less than \$26M per year for the services under the Customised Scheme in the first year; not less than \$29M per year for the services under the Customised Scheme in the second year; not less than \$29M per year for the services under the Customised Scheme in the third year and (with effect from 15 April 2010) not less than \$8.45M in the Extension Period.
2. In the event that the customer's spend per year is less than the revenue commitment for that year, the customer shall pay to SingTel the difference between the actual spend and the minimum revenue commitment for that year.
3. In the event that the customer terminates a service under the Customised Scheme before the end of the service contract term, the customer shall be liable for the following premature termination charge:
  - a) Webnet: 20% of the remaining contract value
  - b) Meg@POP: 20% of the remaining contract value
  - c) ISDN30: 100% of the remaining contract value
  - d) MetroEthernet: 100% of the remaining contract value

4. There shall be no premature termination charge under the following circumstances:
  - a) migration of existing WebNet or LATM circuits to the MetroEthernet and/or Meg@POP services under the Customised Scheme;
  - b) migration of existing WebNet, Meg@POP, ISDN30 and/or MetroEthernet circuits to the Customised Scheme;
  - c) upgrade of speed for any services under the Customised Scheme; and
  - d) early renewal of any of the services under the Customised Scheme.
  
5. (With effect from 15 April 2010) In the event that a new customised scheme is successfully negotiated and entered into with an effective date prior to the end of the Extension Period, then:
  - (a) this Customised Scheme shall be deemed to be superseded and replaced by the new customised scheme; and
  - (b) the commitment for the Extension Period shall be pro-rated up to and until the effective date of the new customised scheme .
  
6. The prevailing terms and conditions of the SingTel WebNet, Meg@POP, ISDN30 and MetroEthernet services shall apply.

**Suspension and Termination Provisions:**

*Refer to [www.singtel.com](http://www.singtel.com) under “Business Customers”.*

**Eligibility:**

The Customised Scheme shall be offered to customers who:

- a) are duly licensed as an Internet Service Provider in Singapore;
- b) use the services under the Customised Scheme for the sole purpose of providing Internet access to its end-users;
- c) install the services under the Customised Scheme on its own network, at its own Internet exchange; and
- d) accept the terms and conditions of the Customised Scheme in its entirety.