

Effective Date: 19 February 2024

Name of Service: **(With effect from 18 October 2024)** Singtel Managed Fibre and Gigawave Service. *For more information, refer to www.singtel.com.*

Description: **(With effect from 18 October 2024)** Customised Managed Fibre and Gigawave Service Scheme **(Customised Scheme)**

Prices (including discounts):

Section A

The Customised Scheme consists of the following components:

- a) Fibre – Two (2) pairs of Managed Fibre with Path Diversity
- b) DWDM equipment – Two (2) units of DWDM multiplexers
- c) Activated Ports – the interfaces and bandwidths on each unit of multiplexer are as follows:
 - i. One (1) Gigabit Ethernet of bandwidth 100 Gbps
 - ii. Three (3) Gigabit Ethernet of bandwidth 10 Gbps each
 - iii. Three (3) Fibre Channel of bandwidth 8 Gbps each

Table A

Service	Contract Term	Minimum Quantity	Monthly Recurring Charge (MRC) (\$ per package)	One Time Charge (OTC) (\$ per package)
Managed Fibre with DWDM/ Managed Fibre with DWDM (Path Diversity)	3 years	1	\$14,880	Standard: \$2,000

Section B

The Customised Scheme consists of the following components:

- a) Fibre – Two (2) pairs of Managed Fibre with Path Diversity
- b) DWDM equipment – Two (2) units of DWDM multiplexers

As of 5 June 2025

c) Activated Ports – the interfaces and bandwidths on each unit of multiplexer are as follows:

- i. One (1) Gigabit Ethernet of bandwidth 100 Gbps
- ii. One (1) Gigabit Ethernet of bandwidth 10 Gbps

Table B

Service	Contract Term	Minimum Quantity	MRC (\$ per package)	OTC (\$ per package)
Managed Fibre with DWDM/ Managed Fibre with DWDM (Path Diversity)	1 year	1	\$14,000	Standard: \$3,000

(With effect from 18 October 2024) Section C

Table C

Service	Contract Term	Minimum Quantity (circuit)	MRC (\$ per circuit)	OTC (\$ per circuit)
10 Gbps Gigawave	Minimum of 24 months	3	\$3,500	Waived
1 Gbps Gigawave	Minimum of 24 months		\$2,260	Waived
1 Gbps Gigawave Plus	Minimum of 24 months		\$3,190	Waived

(With effect from 5 June 2025) Section D

Upon the fulfilment of Table A and B, the customer will be eligible to subscribe to the service(s) under Table D.

Table D

Service	Contract Term (Years)	Minimum Quantity (circuit)	MRC (\$ per circuit)	OTC (\$ per circuit)
10 Gbps Gigawave	3	1	\$2,980	Waived

As of 5 June 2025

10 Gbps Gigawave with Path Diversity	3	1	\$2,980	Waived
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(With effect from 18 October 2024) The customised tariffs will be applicable to all new, renewed and upgraded services subscribed under the Customised Scheme.

Key Terms and Conditions:

1. The contract term for the Customised Scheme is three (3) years.
2. **(With effect from 18 October 2024)** The contract term for the services subscribed under the Customised Scheme is as specified in the pricing tables.
3. **(With effect from 18 October 2024)** The customer shall subscribe to the minimum quantity as stated in the pricing tables above.
4. **(With effect from 5 June 2025)** Should the customer subscribe to service(s) under Table D of the Customised Scheme, the customer shall subscribe to the minimum quantity in a single order.
5. The service(s) offered under the Customised Scheme are subject to resource availability.
6. Service(s) subscribed under the Customised Scheme will continue at the customised prices after the expiry of the service(s) contract term.
7. The customer shall not resell the services subscribed under the Customised Scheme.
8. No other discounts including, but not limited to, term and volume discounts, shall apply to the services subscribed under the Customised Scheme.
9. **(With effect from 18 October 2024)** All other terms and conditions of the Singtel Managed Fibre and Gigawave services shall apply.

Suspension and Termination Provisions:

If the customer terminates the service(s) subscribed under the Customised Scheme during the service contract term, the customer shall be liable for a premature termination charge (PTC) of 100% of the MRC for the remaining contract term.

(With effect from 18 October 2024) The customer shall be eligible for a waiver of PTC for one (1) existing Gigawave circuit subscribed under list price, customised scheme or promotion, provided that the existing circuit is renewed under the Customised Scheme.

For details, refer to www.singtel.com

As of 5 June 2025

Eligibility:

The Customised Scheme is available to all similarly situated customers who accept the terms and conditions of the Customised Scheme in its entirety.