Effective Date: 29 May 2025

Name of Service: Singtel Meg@POP Service. For additional details, refer to

www.singtel.com

Description: Customised Meg@POP service scheme (Customised

Scheme)

Prices (including discounts):

Service	Minimum Quantity (circuits)	Contract Term (Years)	Monthly Recurring Charge (MRC) (\$ per circuit)	One Time Charge (OTC) (\$ per circuit)
20 Mbps Meg@POP eLite	160	2	\$113	Standard: Waived
200 Mbps Meg@POP IPVPN EthernetLink	1	2	\$1,000	Standard: Waived
200 Mbps Meg@POP IPVPN with HP MSR2003		2	\$1,000	Standard: Waived
50 Mbps Meg@POP IPVPN EthernetLink	1	2	\$490	Standard: Waived
50 Mbps Meg@POP IPVPN with HP MSR954		2	\$490	Standard: Waived

The customised tariffs will be applicable to all new, renewed, upgraded and/or migrated Meg@POP services subscribed under the Customised Scheme.

Key Terms and Conditions:

- 1. The contract term of the Customised Scheme is a minimum of 24 months.
- 2. The contract term of the services subscribed under the Customised Scheme is as per the pricing table above.
- 3. The customer shall subscribe to the minimum quantity of circuits specified under the Customised Scheme within a period of 18 months from the start date of the customer's agreement. In the event that the customer does not meet the minimum quantity required, all services subscribed under the Customised Scheme shall revert to the prevailing list price.

- 4. Circuits subscribed under the Customised Scheme will continue at the customised prices after expiry of the circuit contract term.
- 5. The bundled router offered under the Customised Scheme is subject to stock availability. Singtel reserves the right to replace the router with another model of similar or higher value.
- 6. The customer shall not resell the services subscribed under the Customised Scheme.
- 7. The services offered under the Customised Scheme are subject to resource availability.
- 8. No other discounts including, but not limited to, term and volume discounts, shall be applicable to the services subscribed under the Customised Scheme.
- 9. All other standard prices, terms and conditions of the Singtel Meg@POP services shall remain applicable.

Suspension and Termination Provisions:

If the customer terminates the service(s) subscribed under the Customised Scheme during the contract term of the service(s), the customer shall be liable for a premature termination charge (**PTC**) of 100% of the remaining contract term.

Notwithstanding the above, in the event of early renewal of the service(s), the customer is eligible for a waiver of any applicable PTC for the existing service(s) subscribed under list price, customised prices or promotional prices when the customer renews the service(s) under the Customised Scheme.

In addition, the customer may enjoy the following:

- a. relocation OTC waiver of up to ten (10) Meg@POP eLite service(s) and one (1) Meg@POP EthernetLink service during the Customised Scheme; and
- b. PTC waiver for termination of up to ten (10) Meg@POP eLite service(s) during the Customised Scheme, subject to the following conditions:
 - termination or relocation is due to project completion or the end of the tenancy lease; and
 - the Meg@POP eLite service(s) to be terminated or relocated have fulfilled at least 12 months of their contract term.
- c. order cancellation fee waiver of up to ten (10) sites during the Customised Scheme, subject to the following condition:
 - order cancellation is due to the unavailability of fibre resource and underground work is required.

Eligibility:

The Customised Scheme is available to all similarly situated customers who satisfy the following criteria:

- a. currently has a minimum of 140 Meg@POP eLite service(s); and
- b. accept the terms and conditions of the Customised Scheme in its entirety.