

**Effective Date:** 25 January 2021

**Name of Service:** Singtel Gigawave and Dark Fibre Services. *For additional details, refer to [www.singtel.com](http://www.singtel.com)*

**Description:** Customised Gigawave and Dark Fibre service scheme  
(Customised Scheme)

**Prices (including discounts):**

(With effect from 29 July 2024)

Service	Minimum Quantity (circuits)	Contract Term (Years)	Monthly Recurring Charge (MRC) (\$ per circuit)	One Time Charge (OTC) (\$ per circuit)
10 Gbps Gigawave	8	3	SGD \$3,655 or USD \$2,707	Standard: Waived
10 Gbps Gigawave with Path Diversity				
1 Gbps Gigawave with Path Diversity	1	3	USD \$2,188	Standard: Waived
1 Gbps Gigawave Plus	1	1	SGD \$3,765	Standard: SGD \$2,000
10 Gbps IGA Gigawave	N.A.	1	USD \$2,884	Standard: USD \$1,480
Standard Dark Fibre / Dark Fibre with Path Diversity	2 pairs	3	SGD \$3,490	SGD \$2,000
(With effect from 30 April 2025) 1 Gbps Gigawave	1	3	SGD \$2,288	Standard: SGD \$2,000
(With effect from 30 April 2025) 1 Gbps Gigawave Plus	1	3	SGD \$3,398	Standard: SGD \$2,000

The customised tariffs will be applicable to all new, renewed and upgraded Gigawave and Dark Fibre services subscribed under the Customised Scheme.

**Key Terms and Conditions:**

1. The contract term of the Customised Scheme is three (3) years.

2. The contract term of the services subscribed under the Customised Scheme is as per the pricing tables above.
3. **(With effect from 27 May 2022)** The customer shall subscribe to the minimum quantity of circuits specified under the Customised Scheme.
4. The services offered under the Customised Scheme are subject to resource availability.
5. In the event of relocation, the customer shall pay a relocation OTC of SGD \$2,000 for Dark Fibre services and prevailing list OTC for Gigawave services.
6. Both ends of the Dark Fibre circuit subscribed under the Customised Scheme must be connected to a Data Centre.
7. The customer shall not resell the services subscribed under the Customised Scheme.
8. Services subscribed under the Customised Scheme will continue at customised prices after expiry of the service contract term.
9. **(With effect from 27 May 2022)** Services subscribed and spending by the customer and its related companies can be combined to meet the minimum quantity and spending required under the Customised Scheme.
10. No other discounts including, but not limited to, term and volume discounts, shall be applicable to the services subscribed under the Customised Scheme.
11. All other standard prices, terms and conditions of the commercial Singtel Dark Fibre and Gigawave services shall remain applicable.

#### **Suspension and Termination Provisions:**

If the customer terminates the service(s) subscribed under the Customised Scheme during the contract term of the service(s), the customer shall be liable for a premature termination charge of 100% of the remaining contract term.

*Refer to [www.singtel.com](http://www.singtel.com)*

#### **Eligibility:**

**(With effect from 27 May 2022)** The Customised Scheme is available to all similarly situated customers and their related companies who satisfy the following criteria:

- a. is a commercial bank or has similar technical and security requirements;
- b. **(With effect from 9 November 2023)** currently has a minimum revenue spend of \$1.5 million on Singtel Group services in the last 12 months prior to the start of the customer's agreement; and
- c. accepts the terms and conditions of the Customised Scheme in its entirety.