

**Effective Date:** 28 April 2025 to 27 August 2025

**Name of Service:** SIP Trunking Service. *For details, refer to [www.singtel.com](http://www.singtel.com).*

**Description:** SIP Trunking Promotion (**Promotion**)

**Prices (including discounts):**

**Promotion 1:** SIP Trunking with Bundled Access

Contract Term	Monthly Recurring Charge (MRC)	One-Time Charge (OTC)
24 months	10 concurrent calls: \$168 20 concurrent calls: \$228 30 concurrent calls: \$288 40 concurrent calls: \$388 50 concurrent calls: \$488 60 concurrent calls: \$588 70 concurrent calls: \$688 80 concurrent calls: \$788 90 concurrent calls: \$888 100 concurrent calls: \$988 Caller Number Display: Waived 20 DDI Numbers: Waived	Waived for: <ul style="list-style-type: none"><li>• SIP Trunking with Bundled Access</li><li>• Caller Number Display</li><li>• SIP DDI Number</li></ul>
36, 48 or 60 months	10 concurrent calls: \$158 20 concurrent calls: \$218 30 concurrent calls: \$278 40 concurrent calls: \$378 50 concurrent calls: \$478 60 concurrent calls: \$578 70 concurrent calls: \$678 80 concurrent calls: \$778 90 concurrent calls: \$878 100 concurrent calls: \$978 Caller Number Display: Waived 20 DDI Numbers: Waived	

**Promotion 2: SIP Trunking with Cloud Connect Service**

<b>Contract Term</b>	<b>MRC</b>	<b>OTC</b>
24 months	30 concurrent calls: \$488 60 concurrent calls: \$888 90 concurrent calls: \$1,288 120 concurrent calls: \$1,688 Auto Failover: \$688 Caller Number Display: Waived 20 DDI Numbers: Waived	Waived for: <ul style="list-style-type: none"> <li>• SIP Trunking with Cloud Connect service</li> <li>• Auto Failover</li> <li>• Caller Number Display</li> <li>• SIP DDI Number</li> </ul>
36, 48 or 60 months	30 concurrent calls: \$468 60 concurrent calls: \$868 90 concurrent calls: \$1,268 120 concurrent calls: \$1,668 Auto Failover: \$668 Caller Number Display: Waived 20 DDI Numbers: Waived	

**Promotion 3: SIP Trunking Add-on**

<b>Contract Term</b>	<b>MRC</b>	<b>OTC</b>
24, 36, 48 or 60 months	5 concurrent calls: \$50 Caller Number Display: Waived 10 DDI Numbers: Waived	Waived for: <ul style="list-style-type: none"> <li>• SIP Trunking Add-on</li> <li>• Caller Number Display</li> <li>• SIP DDI Number</li> </ul>
	10 concurrent calls: \$93 Caller Number Display: Waived 20 DDI Numbers: Waived	

**Promotion 4: SIP Trunking Value-added Service (VAS)**

<b>Contract Term</b>	<b>MRC</b>	<b>OTC</b>
24, 36, 48 or 60 months	Auto Call Forwarding (without access): \$20 per trunk	Waived
24, 36, 48 or 60 months	SIP-to-SIP Auto Failover with Bundled Access (5 to 300 Concurrent Calls): \$600 per trunk access	Waived
24, 36, 48 or 60 months	SIP DDI Number (block of 10): \$10	Waived

**Key Terms and Conditions:**

1. The contract term for the services subscribed under the Promotions is as per the pricing tables.
2. The service(s) initial RFS date must be within three (3) months from the promotion end date.
3. The Promotions do not include temporary schemes, installation surcharge and remote locations.
4. The customer shall not resell the services subscribed under the Promotions.
5. Contracts must be signed within one (1) month from the end of the promotion period if the customer obtained a quotation during the promotion period.
6. Promotional prices will revert to the prevailing list price at the end of the service contract term.
7. Services offered under the Promotions are subject to resource availability.
8. No other discounts including, but not limited to, term discounts and volume discounts, are applicable to the services offered under the Promotions.
9. Singtel reserves the right to end any of the Promotions prior to 27 August 2025.
10. All other standard prices, terms and conditions of the Singtel SIP Trunking service shall apply.

**Suspension and Termination Provisions:**

If the customer terminates the service(s) subscribed under the Promotions during the contract term of the service(s), the customer shall be liable for the prevailing premature termination charges.

*Refer to [www.singtel.com](http://www.singtel.com)*

**Eligibility:**

All customers