

As of 15 January 2024

Effective Date: 16 July 2021

Name of Service: Singtel Meg@POP and ISDN Service. *For more information, refer to www.singtel.com.*

Description: Customised Meg@POP and ISDN Service Scheme
(**Customised Scheme**)

Prices (including discounts):

Service	Minimum Quantity (circuits)	Monthly Recurring Charges (MRC) (\$ per circuit)	One-Time Charge (OTC) (\$ per circuit) For Standard Installation
ISDN 2	350	\$25	Waived
5 Mbps Meg@POP eLite with Exchange Diversity		\$95	Waived
ISDN 2 Caller Number Display	200	\$10	Waived
ISDN 30	15	\$270	Waived
ISDN 30 Caller Number Display	15	\$65	Waived
256 Kbps Meg@POP Ethernetlink	350	\$275	Waived
2 Mbps Meg@POP EthernetLink		\$275	Waived
10 Mbps Meg@POP EthernetLink	20	\$340	Waived
10 Mbps Meg@POP EthernetLink with Exchange Diversity		\$340	Waived
20 Mbps Meg@POP EthernetLink		\$365	Waived
20 Mbps Meg@POP EthernetLink with Exchange Diversity		\$365	Waived

The customised tariffs will be applicable to all new, renewed and upgraded circuits subscribed under the Customised Scheme.

Key Terms and Conditions:

1. **(With effect from 15 January 2025)** The contract term of the Customised Scheme is three (3) years with an option to extend six (6) months for up to two (2) times.
2. **(With effect from 15 January 2025)** The contract term of the services subscribed under the Customised Scheme is three (3) years with an option to extend six (6) months for up to two (2) times.
3. **(With effect from 9 July 2024)** The customer shall subscribe to the minimum quantity as specified under the Customised Scheme.
4. Circuits subscribed under the Customised Scheme will continue at customised prices after the expiry of the circuit contract term.
5. The services offered under the Customised Scheme are subject to resource availability.
6. The customer shall not resell the services subscribed under the Customised Scheme.
7. No other discounts including, but not limited to, term and volume discounts, shall be applicable to the services subscribed under the Customised Scheme.
8. All other standard prices, terms and conditions of the Singtel Meg@POP and ISDN service shall remain applicable.

Suspension and Termination Provisions:

Any applicable Premature Termination Charges (**PTC**) will be waived when the customer migrates and/or renews existing service(s) to service(s) under the Customised Scheme.

For service(s) subscribed under the Customised Scheme, in the event that the customer wishes to:

- a) migrate existing ISDN 2 and/ or ISDN 30 to Meg@POP eLite, or
- b) migrate existing 256 Kbps Meg@POP Ethernetlink to 2 Mbps Meg@POP Ethernetlink

during the contract term, any applicable PTC for the existing service(s) will be waived. For the avoidance of doubt, the migrated service(s) will continue on the remaining contract term of the existing service(s).

In the event that the customer terminates the service(s) subscribed under the Customised Scheme during the contract term of the service(s), the prevailing PTC of the respective services will apply.

The customer will be eligible for a waiver of PTC for up to 20% of its total committed services, subject to fulfilling a minimum of 24 months of the contract term.

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Eligibility:

The Customised Scheme is available to all similarly situated customers who accept the terms and conditions of the Customised Scheme in its entirety.