

<b>Effective Date:</b>	23 April 2025
<b>Name of Service:</b>	Singtel MetroEthernet service. <i>For details, refer to <a href="http://www.singtel.com">www.singtel.com</a>.</i>
<b>Description:</b>	Customised MetroEthernet service scheme <b>(Customised Scheme)</b>

**Prices (including discounts):**

<b>Service</b>	<b>Contract Term</b>	<b>Monthly Recurring Charge (MRC) (\$ per circuit)</b>	<b>One-Time Charge (OTC) (\$ per circuit)</b>
4 Mbps MetroEthernet Point-to-Point	2 years	\$380	Standard: \$1,000

For the avoidance of doubt, the OTC will be applicable for new service(s) subscribed under the Customised Scheme.

The customised tariffs will be applicable to all new and renewed MetroEthernet circuits subscribed under the Customised Scheme.

**Key Terms and Conditions:**

1. The contract term of the Customised Scheme is one (1) year and, for the avoidance of doubt, will not be perpetually available.
2. The contract term of the service(s) subscribed under the Customised Scheme is two (2) years.
3. One (1) end of the MetroEthernet Point-to-Point (**PTP**) circuit must be located within the eligible business district postal codes as follows: 01 to 19, 21 to 25, 27, 30, 33 to 34, 39 to 41, 46, 48 to 50, 52 to 53, 55 to 57, 60 to 64, 71, 73, 75 to 76, 78 to 79, and 81<sup>1</sup>.
4. Services subscribed under the Customised Scheme will continue at the customised prices after expiry of the service contract term.
5. The service(s) subscribed under the Customised Scheme are subject to resource availability.
6. The customer shall not resell the service(s) subscribed under the Customised Scheme.

---

<sup>1</sup> First 2 digits of postal code for Central Business Districts, districts where business parks and industrial estates are located at, e.g. International Business Park, Changi Business Park, Tampines Regional Centre, Jurong Innovation District and Senoko Industrial Estate.

7. No other promotions or discounts including, but not limited to, term and volume discounts, are applicable to the services subscribed under the Customised Scheme.
8. All other standard prices, terms and conditions of the Singtel MetroEthernet service shall remain applicable.

**Suspension and Termination Provisions:**

If the customer terminates the service(s) subscribed under the Customised Scheme during the contract term of the service(s), the customer shall be liable for a premature termination charge (PTC) of 100% of the MRC of the remaining contract term.

*Refer to [www.singtel.com](http://www.singtel.com)*

**Eligibility:**

The Customised Scheme is available to all similarly situated customers who satisfy the following criteria:

- a) has a minimum revenue spend of \$1 million on Singtel services in the last 12 months prior to the start of the customer's agreement; and
- b) accepts the terms and conditions of the Customised Scheme in its entirety.