

Effective Date: 27 March 2025

Name of Service: Singtel Gigawave and MetroEthernet Service. *For more information, refer to www.singtel.com.*

Description: Customised Gigawave and MetroEthernet Service Scheme
(**Customised Scheme**)

Prices (including discounts):

Service	Bandwidth	Minimum Quantity (circuits)	Contract Term	Monthly Recurring Charge (MRC) (\$ per circuit)		One Time Charge (OTC) (\$ per circuit) (Standard installation)
				SGD	EUR	
Gigawave	1.0625 Gbps / 1.25Gbps	6	Minimum of 12 months	\$1,842	€1,266	Waived
	2 Gbps			\$2,539	€1,745	Waived
	2.5 Gbps			\$3,018	€2,074	Waived
	4 Gbps			\$3,373	€2,318	Waived
	10 Gbps			\$4,674	€3,212	Waived
Gigawave with Exchange Diversity	1.0625 Gbps / 1.25Gbps		Minimum of 12 months	\$1,842	€1,266	Waived
	2 Gbps			\$2,539	€1,745	Waived
	2.5 Gbps			\$3,018	€2,074	Waived
	4 Gbps			\$3,373	€2,318	Waived
	10 Gbps			\$4,674	€3,212	Waived
Gigawave International Gateway Access (IGA)*	1.0625 Gbps / 1.25Gbps		Minimum of 12 months	\$1,780	€1,223	Waived
	2 Gbps			\$2,428	€1,668	Waived
	2.5 Gbps			\$2,887	€1,984	Waived
	4 Gbps			\$3,223	€2,215	Waived

	10 Gbps			\$4,050	€2,783	Waived
Gigawave IGA with Exchange Diversity*	1.0625 Gbps / 1.25Gbps		Minimum of 12 months	\$1,780	€1,223	Waived
	2 Gbps			\$2,428	€1,668	Waived
	2.5 Gbps			\$2,887	€1,984	Waived
	4 Gbps			\$3,223	€2,215	Waived
	10 Gbps			\$4,050	€2,783	Waived
MetroEthernet IGA	10 Mbps		Minimum of 12 months	\$547	€376	Waived
	20 Mbps			\$608	€418	Waived
	30 Mbps			\$805	€553	Waived
	40 Mbps			\$819	€563	Waived
	50 Mbps			\$840	€577	Waived
	80 Mbps			\$1,057	€726	Waived
	100 Mbps			\$1,100	€756	Waived
	200 Mbps			\$1,386	€952	Waived
	300 Mbps			\$1,519	€1,044	Waived
	400 Mbps			\$1,680	€1,154	Waived
MetroEthernet IGA with Exchange Diversity	10 Mbps		Minimum of 12 months	\$675	€464	Waived
	20 Mbps			\$758	€521	Waived
	30 Mbps			\$882	€606	Waived
	40 Mbps			\$968	€665	Waived
	50 Mbps			\$990	€680	Waived
	80 Mbps			\$1,245	€856	Waived
	100 Mbps			\$1,393	€957	Waived
	200 Mbps			\$1,635	€1,124	Waived
	300 Mbps			\$1,793	€1,232	Waived
	400 Mbps			\$1,980	€1,361	Waived

* The Gigawave IGA and Gigawave IGA with Exchange Diversity services come with 10 Gigabit Ethernet optical interface.

The customised tariffs will be applicable to all new, renewed and upgraded Gigawave and MetroEthernet services subscribed under the Customised Scheme.

Key Terms and Conditions:

1. The contract term of the Customised Scheme is a minimum of 36 months with the option to extend a minimum of 12 months for up to two (2) times.
2. The contract term of the services subscribed under the Customised Scheme is a minimum of 12 months.
3. The customer shall subscribe to the minimum quantity as stated in the pricing table above.
4. Services subscribed by and spending by the customer and its related companies can be combined to meet the minimum volume and spending required.
5. The services subscribed under the Customised Scheme are subject to resource availability.
6. The customer shall not resell the services subscribed under the Customised Scheme.
7. Services subscribed under the Customised Scheme will continue at customised prices after the expiry of the service contract term.
8. No other discounts including, but not limited to, term and volume discounts, shall be applicable to the services subscribed under the Customised Scheme.
9. All other standard prices, terms and conditions of the Singtel Gigawave and MetroEthernet service shall remain applicable.

Suspension and Termination Provisions:

If the customer terminates the service(s) subscribed under the Customised Scheme during the contract term of the service(s), the customer shall be liable for a premature termination charge (**PTC**) of 100% of the remaining contract term.

Notwithstanding the above, if the customer renews existing services under this Customised Scheme, the customer is eligible for a waiver of any applicable PTC for the existing services.

Eligibility:

The Customised Scheme is available to all similarly situated customers and their related companies who satisfy the following criteria:

- a) currently has a minimum revenue spend of \$10 million on Singtel, Singtel Mobile and SingNet services in the last 12 months prior to the start date of the customer's agreement; and
- b) accepts the terms and conditions of the Customised Scheme in its entirety.