

As of 20 January 2025

Effective Date: 30 December 2022

Name of Service: (With effect from 21 February 2023) Singtel UC Connector and BizVoice service. For details, refer to www.singtel.com

Description: (With effect from 21 February 2023) Customised Singtel UC Connector and BizVoice Service Scheme (**Customised Scheme**)

Prices (including discounts):

Service	Minimum Quantity	Monthly Recurring Charge (MRC)	One Time Charge (OTC)
Teams UC Direct Connect	200	\$10 per user per month	(With effect from 20 January 2025) Standard: Waived
(With effect from 20 January 2025) BizVoice Starter Plan*	15	\$21.50 per line	Standard: Waived

(With effect from 20 January 2025) * Each BizVoice Starter Plan will come with a free BizVoice Starter VAS Pack 3 and BizVoice UC Add-on per the below table.

Service Description	Minimum Quantity (lines)	MRC (\$ per line)	OTC (\$ per line)
(With effect from 20 January 2025) BizVoice Starter VAS Pack 3	N.A.	Free	Standard: Free
(With effect from 20 January 2025) BizVoice UC Add-On	N.A.	Free	Standard: Free

The customised tariffs will be applicable to all new, renewed, upgraded, downgraded and migrated circuits subscribed under the Customised Scheme.

Key Terms and Conditions

1. The contract term of the Customised Scheme is two (2) years.
2. The contract term of the services subscribed under the Customised Scheme is two (2) years.

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3. The customer shall subscribe to the minimum quantity as specified under the Customised Scheme.
4. The services offered under the Customised Scheme are subject to resource availability.
5. Services subscribed under the Customised Scheme will continue at the customised prices after the expiry of the service contract term.
6. The customer shall not resell the services subscribed under the Customised Scheme.
7. No other discounts including, but not limited to, term and volume discounts, shall be applicable to the services subscribed under the Customised Scheme.
8. **(With effect from 21 February 2023)** All other standard prices, terms and conditions of the Singtel UC Connector and BizVoice services shall remain applicable.

Suspension and Termination Provisions:

If the customer terminates the services subscribed under the Customised Scheme before the end of the contract term, the customer will be liable for a Premature Termination Charge (**PTC**) of 100% of the MRC for the remaining contract term.

(With effect from 20 January 2025) For the avoidance of doubt, where a BizVoice Starter Plan is terminated, any VAS or VAS Pack associated with the line will also be terminated and the customer will be liable for any applicable PTC.

For details, refer to www.singtel.com

Eligibility:

The Customised Scheme is available to all similarly situated customers who accept the terms and conditions of the Customised Scheme in its entirety.