

As of 25 February 2025

Effective Date: 25 February 2025

Name of Service: Singtel Gigawave Service. *For more information, refer to www.singtel.com.*

Description: Customised Gigawave Service Scheme (**Customised Scheme**)

Prices (including discounts):

Service	Contract Term	Minimum Quantity (circuits)	Monthly Recurring Charge (MRC) (\$ per circuit)	One Time Charge (OTC) (\$ per circuit)
10 Gbps Gigawave	2 years	1	\$4,200	Waived (Standard)
10 Gbps Enhanced Gigawave with Path Diversity	2 years	2	\$4,900	Waived (Standard)
100 Gbps Gigawave	2 years	1	\$8,000	Waived (Standard)

The customised tariffs will be applicable to all new, renewed, upgraded and/or migrated Gigawave circuits subscribed under the Customised Scheme.

Key Terms and Conditions:

1. The contract term for the Customised Scheme is two (2) years.
2. The contract term for the services subscribed under the Customised Scheme is as per the pricing table above.
3. The customer shall subscribe to the minimum quantity of 10 Gbps Gigawave and 10 Gbps Enhanced Gigawave with Path Diversity circuits under the Customised Scheme in a single order.
4. Services subscribed by the customer and its related companies can be combined to meet the minimum quantity and minimum revenue spend specified under the Customised Scheme.

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5. During the contract term of the Customised Scheme, the customer may upgrade any existing Gigawave circuit subscribed under the Customised Scheme, subject to the following:
 - a) the upgrade Gigawave circuit shall have a higher MRC than the existing Gigawave circuit; and,
 - b) the new contract term of the upgraded Gigawave circuit shall be as per the service contract term as per the Customised Scheme.
6. The services subscribed under the Customised Scheme are subject to resource availability.
7. The customer shall not resell the services subscribed under the Customised Scheme.
8. Circuits subscribed under the Customised Scheme will continue at the customised prices after the expiry of the circuit contract term.
9. No other discounts, including but not limited to term and volume discounts, shall be applicable to services subscribed under the customised scheme.
10. All other standard prices, terms and conditions of the Singtel Gigawave service shall remain applicable.

Suspension and Termination Provisions:

If the customer terminates the service(s) subscribed under the Customised Scheme before the end of the contract term, the customer shall be liable for a Premature Termination Charge (PTC) of 100% of the MRC of the remaining contract term.

For details, refer to www.singtel.com

Eligibility:

The Customised Scheme is available to all similarly situated customers and its related companies who satisfy the following criteria:

- a) has a minimum revenue spend of at least \$4 million on Singtel services in the last 12 months prior to the start date of the customer's agreement; and
- b) accepts the terms and conditions of the Customised Scheme in its entirety