

Effective Date: 24 February 2025 to 23 August 2025

Name of Service: Singtel MetroEthernet services. *For details, refer to www.singtel.com.*

Description: Singtel MetroEthernet Service Promotion (**Promotion**)

Prices (including discounts):

Refer to Annex 1 for the monthly recurring charges (**MRC**).

The installation one-time charges (**OTC**) are as follows:

Contract Term	Standard Installation	Express Installation
1 year	50% off prevailing list price	Prevailing list price
≥ 2 years	100% off prevailing list price	50% off prevailing list price

New services that are migrated from other Singtel services and/or another service provider during the Promotion will be eligible for:

- a. Waiver of standard OTC; and/or
- b. Waiver of up to two (2) weeks' MRC of the service subscribed under the Promotion during the parallel migration, if any.

The promotional business district pricing is only applicable for MetroEthernet Point-to-Point (**PTP**) (standard, exchange diversity and/ or path diversity) services terminating in the following locations (**Eligible Locations**):

- a. Postal codes starting with 01 to 19, 21 to 25, 27, 30, 33 to 34, 39 to 41, 46, 48 to 50, 52 to 53, 55 to 57, 60 to 64, 71, 73, 75 to 76, 78 to 79, and 81¹; and
- b. Data centres as listed under the MetroEthernet Data Centre-to-Data Centre scheme.

For the avoidance of doubt, to be eligible for business district pricing, both sites of the MetroEthernet PTP service must be located within the Eligible Locations. Non-business district pricing shall apply to all other postal codes not listed above.

¹ First 2 digits of postal code for Central Business Districts, districts where business parks and industrial estates are located at, e.g. International Business Park, Changi Business Park, Tampines Regional Centre, Jurong Innovation District and Senoko Industrial Estate.

Key Terms and Conditions:

1. The contract term of the services subscribed under the Promotion is as per the pricing tables.
2. Contracts must be signed within one (1) month from the end of the promotion period if the customer obtained a quotation during the promotion period.
3. The service(s) initial RFS date must be within three (3) months from the Promotion end date.
4. The Promotion is applicable to new, cross-service migrated, upgraded, downgraded and renewed services. For the avoidance of doubt, all cross-service migration, upgrades and downgrades are subject to the minimum contract term under the Promotion and the new contract value must be higher than the remaining contract value of the existing service.
5. The Promotion does not apply to temporary schemes, installation surcharge, remote locations, additional pipe/fibre connection charges, relocation requests except where specified above.
6. The service(s) subscribed under the Promotion are subject to resource availability.
7. Prevailing relocation charges shall apply, subject to the following condition:
 - a. Where the relocation request is submitted in the same order as the new, cross-service migrated, upgraded, downgraded and/or renewed circuit, the relocation charge will be charged according to the OTC table above.
8. No other promotions or discounts including, but not limited to, term and volume discounts, are applicable to the services subscribed under the Promotion.
9. Promotional prices will revert to the prevailing list price upon the expiry of the service contract term.
10. Singtel reserves the right to end the Promotion before 23 August 2025.
11. All other standard prices, terms and conditions of the Singtel MetroEthernet service shall remain applicable.

Suspension and Termination Provisions:

Refer to www.singtel.com.

Eligibility:

All customers

MetroEthernet PTP (Zonal)

Bandwidth (Mbps)	MRC		
	1-year	2-year	3-year and above
2	\$380	\$360	\$340
4	\$420	\$400	\$380
6	\$520	\$490	\$470
8	\$620	\$590	\$560
10	\$660	\$630	\$590
20	\$680	\$650	\$610
30	\$720	\$680	\$650
40	\$780	\$740	\$700
50	\$840	\$800	\$760
60	\$900	\$860	\$810
70	\$960	\$910	\$860
80	\$1,020	\$970	\$920
90	\$1,080	\$1,030	\$970
100	\$1,080	\$1,030	\$970
200	\$1,150	\$1,090	\$1,040
300	\$1,180	\$1,120	\$1,060
400	\$1,260	\$1,200	\$1,130
500	\$1,340	\$1,270	\$1,210
600	\$1,390	\$1,320	\$1,250
700	\$1,440	\$1,370	\$1,300
800	\$1,490	\$1,420	\$1,340
900	\$1,520	\$1,440	\$1,370
1,000	\$1,570	\$1,490	\$1,410

MetroEthernet PTP with Exchange Diversity (Zonal)

Bandwidth (Mbps)	MRC		
	1-year	2-year	3-year and above
2	\$380	\$360	\$340
4	\$420	\$400	\$380
6	\$520	\$490	\$470
8	\$620	\$590	\$560
10	\$660	\$630	\$590
20	\$680	\$650	\$610
30	\$720	\$680	\$650

40	\$780	\$740	\$700
50	\$840	\$800	\$760
60	\$900	\$860	\$810
70	\$960	\$910	\$860
80	\$1,020	\$970	\$920
90	\$1,080	\$1,030	\$970
100	\$1,080	\$1,030	\$970
200	\$1,150	\$1,090	\$1,040
300	\$1,180	\$1,120	\$1,060
400	\$1,260	\$1,200	\$1,130
500	\$1,340	\$1,270	\$1,210
600	\$1,390	\$1,320	\$1,250
700	\$1,440	\$1,370	\$1,300
800	\$1,490	\$1,420	\$1,340
900	\$1,520	\$1,440	\$1,370
1,000	\$1,570	\$1,490	\$1,410

MetroEthernet PTP with Path Diversity (Zonal)

Bandwidth (Mbps)	MRC		
	1-year	2-year	3-year and above
2	\$460	\$440	\$410
4	\$500	\$480	\$450
6	\$570	\$540	\$510
8	\$680	\$650	\$610
10	\$730	\$690	\$660
20	\$750	\$710	\$680
30	\$790	\$750	\$710
40	\$860	\$820	\$770
50	\$920	\$870	\$830
60	\$990	\$940	\$890
70	\$1,060	\$1,010	\$950
80	\$1,120	\$1,060	\$1,010
90	\$1,190	\$1,130	\$1,070
100	\$1,190	\$1,130	\$1,070
200	\$1,270	\$1,210	\$1,140
300	\$1,350	\$1,280	\$1,220
400	\$1,390	\$1,320	\$1,250
500	\$1,470	\$1,400	\$1,320

600	\$1,530	\$1,450	\$1,380
700	\$1,580	\$1,500	\$1,420
800	\$1,640	\$1,560	\$1,480
900	\$1,670	\$1,590	\$1,500
1,000	\$1,730	\$1,640	\$1,560

MetroEthernet DC-DC (Zonal)

Bandwidth (Mbps)	MRC		
	1-year	2-year	3-year and above
2	\$290	\$280	\$260
4	\$400	\$380	\$360
6	\$450	\$390	\$370
8	\$450	\$390	\$370
10	\$470	\$400	\$380
20	\$630	\$540	\$510
30	\$640	\$550	\$520
40	\$710	\$610	\$580
50	\$750	\$650	\$610
60	\$800	\$680	\$650
70	\$860	\$730	\$690
80	\$920	\$870	\$830
90	\$970	\$920	\$870
100	\$970	\$920	\$870
200	\$1,030	\$980	\$930
300	\$1,060	\$1,010	\$950
400	\$1,140	\$1,080	\$1,030
500	\$1,210	\$1,150	\$1,090
600	\$1,250	\$1,190	\$1,130
700	\$1,300	\$1,240	\$1,170
800	\$1,340	\$1,270	\$1,210
900	\$1,370	\$1,300	\$1,230
1,000	\$1,420	\$1,350	\$1,280