

Effective Date: 31 July 2025

Name of Service: Singtel Dark Fibre Service. *For more information, refer to www.singtel.com.*

Description: Customised Dark Fibre Service Scheme (**Customised Scheme**)

Prices (including discounts):

Service	Contract Term (years)	Minimum Quantity (pairs)	Monthly Recurring Charge (MRC) (\$ per pair)	One-Time Charge (OTC) (\$ per pair)
Standard Dark Fibre / Dark Fibre with Path Diversity	1	70	USD \$1,425	Standard: USD \$1,000

The customised tariffs will be applicable to all new and renewed Dark Fibre services subscribed under the Customised Scheme.

The OTC shall be waived for service(s) renewed under the Customised Scheme. For the avoidance of doubt, the OTC will be applicable for new service(s) subscribed under the Customised Scheme.

Service Level Agreement

Service Availability

Outage (x)	Availability (%)	Rebate (% of MRC)
6 hours < x ≤ 8 hours	≥ 98.89% to < 99.17%	10%
8 hours < x ≤ 15 hours	≥ 97.92% to < 98.89%	20%
> 15 hours	< 97.92%	30%

Key Terms and Conditions:

1. The contract term of the Customised Scheme is two (2) years.
2. The contract term of the services subscribed under the Customised Scheme is one (1) year.

3. The customer shall subscribe to the minimum quantity as stated in the pricing table above.
4. Services subscribed under the Customised Scheme will continue at customised prices after the expiry of the service contract term.
5. Both ends of the Dark Fibre Service subscribed under the Customised Scheme must connect to a data centre.
6. The service(s) subscribed under the Customised Scheme are subject to resource availability.
7. The customer shall not resell the service 'as is' or as a full or sub-bandwidth standalone Dark Fibre product.
8. Relocation of Dark Fibre circuits subscribed under the Customised Scheme will be charged an OTC of USD \$730 per pair per site. For the avoidance of doubt, relocation of both ends of the Dark Fibre service (i.e. 2 sites) will be charged at USD \$1,460 per pair.
9. No other discounts shall be applicable to the service(s) subscribed under the Customised Scheme.
10. All other standard prices, terms and conditions of the commercial Singtel Dark Fibre service shall remain applicable.

Suspension and Termination Provisions:

If the customer terminates the service(s) subscribed under the Customised Scheme during the contract term of the service(s), the customer shall be liable for a premature termination charge of 100% of the remaining contract term.

For details, refer to www.singtel.com

Eligibility:

The Customised Scheme is available to all similarly situated customers who satisfy the following criteria:

- a) is a duly licensed Facilities-Based Operator, Services-Based Operator or is a Content Aggregator; and
- b) accept the terms and conditions of the Customised Scheme in its entirety.