

**Effective Date:** 18 July 2025

**Name of Service:** Singtel Gigawave Service. *For more information, refer to [www.singtel.com](http://www.singtel.com).*

**Description:** Customised Gigawave Service Scheme (**Customised Scheme**)

**Prices (including discounts):**

Service	Contract Term (month)	Minimum Quantity (circuit)	Monthly Recurring Charge (MRC) (\$ per circuit)	One-Time Charge (OTC) (\$ per circuit)
4 Gbps Gigawave	Minimum of 48 months	2	\$2,400	Standard: Waived
4 Gbps Gigawave with Path Diversity	Minimum of 48 months		\$2,400	Standard: Waived

The customised tariffs will be applicable to all new, renewed and upgraded Gigawave services subscribed under the Customised Scheme.

**Key Terms and Conditions:**

1. The contract term of the Customised Scheme is a minimum of 48 months.
2. The contract term of the services subscribed under the Customised Scheme is a minimum of 48 months.
3. The customer shall subscribe to the minimum quantity as stated in the pricing table above.
4. The services subscribed under the Customised Scheme are subject to resource availability.
5. The customer shall not resell the services subscribed under the Customised Scheme.
6. Services subscribed under the Customised Scheme will continue at the customised prices after the expiry of the service contract term.
7. No other discounts including, but not limited to, term and volume discounts, shall apply to the services subscribed under the Customised Scheme.
8. All other standard prices, terms and conditions of the Singtel Gigawave service shall apply.

**Suspension and Termination Provisions:**

If the customer terminates the services under the Customised Scheme during the contract term of the service, the customer shall be liable for a premature termination charge of 100% of the charges for the remaining contract term of the service.

*For details, refer to [www.singtel.com](http://www.singtel.com)*

**Eligibility:**

The Customised Scheme is available to similarly situated customers who satisfy the following criteria:

- a. currently has a minimum of four (4) Gigawave services of any bandwidth;
- b. currently has a minimum revenue spend of \$1 million on Singtel Group services in the last 12 months prior to the start date of the customer's agreement; and
- c. accepts the terms and conditions of the Customised Scheme in its entirety.