

**Effective Date:** 17 July 2025

**Name of Service:** Singtel Internet SIP Service. *For additional details, refer to [www.singtel.com](http://www.singtel.com)*

**Description:** Customised Internet SIP service scheme (**Customised Scheme**)

**Prices (including discounts):**

Service	Contract Term	Minimum Quantity	Monthly Recurring Charge (MRC)	One Time Charge (OTC)
Internet SIP (100 concurrent calls per trunk)	36 months	1 trunk	\$900 per trunk	Standard: Waived
Caller Number Display	N.A.	N.A.	Waived	Waived
DDI number (1 number)	1 month	1,200	\$1 per number	Waived

The customised tariffs will be applicable to all new, renewed, upgraded and migrated Internet SIP services subscribed under the Customised Scheme.

**Key Terms and Conditions:**

1. The contract term of the Customised Scheme is 36 months.
2. The contract term of the services subscribed under the Customised Scheme is as per the pricing table above.
3. The customer shall subscribe to the minimum quantity as stated in the pricing table above in a single order.
4. The services subscribed under the Customised Scheme are subject to resource availability.
5. The customer shall not resell the services subscribed under the Customised Scheme.
6. Services subscribed under the Customised Scheme will continue at the customised prices after the expiry of the service contract term.
7. No other discounts including, but not limited to, term and volume discounts, are applicable to the services subscribed under the Customised Scheme.

8. All other standard prices, terms and conditions of the Singtel Internet SIP service shall remain applicable.

**Suspension and Termination Provisions:**

If the customer terminates the services subscribed under the Customised Scheme during the contract term of the services, the customer shall be liable for a premature termination charge (PTC) of 100% of the remaining contract term.

Notwithstanding the above, the customer is eligible for a PTC waiver for up to 1,360 DDI numbers subscribed under the Customised Scheme.

In the event that the underlying Internet SIP Trunk(s) are terminated, all services subscribed under the Customised Scheme that are tied to the underlying Internet SIP Trunk(s) will also be terminated.

*For details, refer to [www.singtel.com](http://www.singtel.com)*

**Eligibility:**

The Customised Scheme is available to all similarly situated customers who accept the terms and conditions of the Customised Scheme in its entirety.