

**Effective Date:** 26 October 2023

**Name of Service:** Singtel Meg@POP Service. *For additional details, refer to [www.singtel.com](http://www.singtel.com)*

**Description:** Customised Meg@POP service scheme (**Customised Scheme**)

**Prices (including discounts):**

Service Description	Minimum Quantity	Monthly Recurring Charge (MRC) (\$ per unit)	One Time Charge (OTC) (\$ per unit)
20 Mbps Meg@POP IPVPN eLite bundled with Microtik router*	<b>(With effect from 11 March 2024)</b> 110 circuits	\$110 per circuit	Standard: Waived
20 Mbps Meg@POP IPVPN eLite bundled with HP MSR 954W router**		\$90 per circuit	Standard: Waived
<b>(With effect from 11 March 2024)</b> 50 Mbps Meg@POP IPVPN eLite bundled with Microtik router*		<b>(With effect from 11 March 2024)</b> \$163 per circuit	<b>(With effect from 11 March 2024)</b> Standard: Waived
100 Mbps Meg@POP IPVPN eLite	2 circuits	\$220 per circuit	Standard: Waived
100 Mbps Meg@POP IPVPN eLite with Exchange Diversity		\$285 per circuit	Standard: Waived
<b>(With effect from 17 June 2025)</b> 500 Mbps Meg@POP IPVPN eLite		\$720 per circuit	Standard: Waived
<b>(With effect from 17 June 2025)</b> 1,000 Mbps Meg@POP IPVPN eLite		\$1,330 per circuit	Standard: Waived
50 GB Meg@POP mLink DataPool	1 pool	\$520 per pool	Standard: Waived
SIM card	80 cards	\$2 per card	Standard: Waived

\* includes installation and maintenance charges for the router

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For the Meg@POP mLink DataPool service, excess data charges will be charged at \$0.0014 per 100 KB (in blocks of 100 KB) with a data charge cap of \$300.

The customised tariffs will be applicable to all new, renewed, and upgraded Meg@POP services subscribed under the Customised Scheme.

**Key Terms and Conditions:**

1. The contract term of the Customised Scheme is three (3) years.
2. The contract term of the services subscribed under the Customised Scheme is three (3) years.
3. The customer shall subscribe to the minimum quantity as stated in the pricing table above.
4. Services subscribed by the customer and its related companies can be combined to meet the minimum volume required.
5. **(With effect from 11 September 2024)** The customer shall be eligible for a waiver of relocation charge for up to 30 Meg@POP eLite service(s) subscribed under the Customised Scheme.
6. **(With effect from 6 August 2024)** The customer shall be eligible for a waiver of IP reconfiguration OTC for up to 110 Meg@POP IPVPN eLite service(s) subscribed under the Customised Scheme.
7. The bundled router subscribed under the Customised Scheme is subject to stock availability. Singtel reserves the right to replace the router with another model of similar value.
8. In the event the router activation date is delayed due to stock availability, the service commencement date will be based on the circuit activation date.
9. The services subscribed under the Customised Scheme are subject to resource availability.
10. The customer shall not resell the services subscribed under the Customised Scheme.
11. Services subscribed under the Customised Scheme will continue at the customised prices after the expiry of the service contract term.
12. No other discounts including, but not limited to, term and volume discounts, are applicable to the services subscribed under the Customised Scheme.
13. All other standard prices, terms and conditions of the Singtel Meg@POP service shall remain applicable.

### **Suspension and Termination Provisions:**

If the customer terminates the service(s) subscribed under the Customised Scheme before end of the contract term of the service(s), the customer shall be liable for a premature termination charge (**PTC**) of 100% of the MRC for the remaining contract term.

Notwithstanding the above, the customer is eligible to enjoy a PTC waiver for up to five (5) Meg@POP eLite services subscribed under the Customised Scheme subject to the following:

- a. the termination of service(s) arises from the customer being unable to continue occupying the premise due to the end of the building lease or renovation; and
- b. the service(s) must have fulfilled at least 18 months of the contract term.

The customer may enjoy a PTC waiver for existing services if the service(s) is renewed under the Customised Scheme.

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### **Eligibility:**

The Customised Scheme is available to all similarly situated customers and their related companies who accept the terms and conditions of the Customised Scheme in its entirety.