

**Effective Date:** 10 May 2022

**Name of Service:** Singtel Managed Fibre and Gigawave Service. *For more information, refer to [www.singtel.com](http://www.singtel.com).*

**Description:** Customised Managed Fibre and Gigawave Service Scheme  
(**Customised Scheme**)

**Prices (including discounts):**

**(With effect from 5 June 2025) Table A: Managed Fibre**

Each Service under Table A consists of the following components:

- a) Fibre – One (1) pair of fibre
- b) DWDM equipment– Two (2) units of DWDM multiplexers
- c) Activated ports – the interfaces and bandwidths on each unit of multiplexer are as follows:
  - i. One (1) Gigabit Ethernet of bandwidth 10 Gbps each
  - ii. One (1) Gigabit Ethernet of bandwidth 100 Gbps each

<b>Service</b>	<b>Minimum Quantity</b>	<b>Contract Term</b>	<b>Monthly Recurring Charge (MRC) (\$ per circuit)</b>	<b>One-Time Charge (OTC) (\$ per circuit)</b>
Managed Fibre with DWDM	2	2 years	USD 7,453	Standard: Waived
Managed Fibre with DWDM (Path Diversity)		2 years	USD 7,453	Standard: Waived
Activation of additional 10 Gbps Gigabit Ethernet port	N.A.	2 years	USD 2,080	Standard: Waived

**(With effect from 5 June 2025) Table B: Gigawave**

<b>Service</b>	<b>Minimum Quantity (circuits)</b>	<b>Contract Term</b>	<b>MRC (\$ per circuit)</b>	<b>OTC (\$ per circuit)</b>
10 Gbps Gigawave Plus	2	2 years	USD 2,408	Standard: Waived

The customised tariffs will be applicable to all new, renewed and upgraded circuits subscribed under the Customised Scheme.

**Key Terms and Conditions:**

1. **(With effect from 5 June 2025)** The contract term for the Customised Scheme is two (2) years.
2. **(With effect from 5 June 2025)** The contract term for the services subscribed under the Customised Scheme is two (2) years.
3. **(With effect from 5 June 2025)** The customer shall subscribe to the minimum quantity of services in pricing tables A and B under the Customised Scheme in a single order.
4. The service(s) offered under the Customised Scheme are subject to resource availability.
5. Service(s) subscribed under the Customised Scheme will continue at the customised prices after the expiry of the service(s) contract term.
6. The customer is not allowed to resell the services subscribed under the Customised Scheme.
7. No other discounts including, but not limited to, term and volume discounts, shall apply to the services subscribed under the Customised Scheme.
8. **(With effect from 5 June 2025)** All other standard prices, terms and conditions of the Singtel Gigawave and Managed Fibre services shall apply.

**Suspension and Termination Provisions:**

If the customer terminates the service(s) subscribed under the Customised Scheme during the service contract term, the customer shall be liable for a premature termination charge (PTC) of 100% of the MRC for the remaining contract term.

**(With effect from 5 June 2025)** In the event that a Managed Fibre service is terminated, all other services subscribed under the Customised Scheme that are tied to the particular terminated Managed Fibre service will also be terminated.

*As of 5 June 2025*

**(With effect from 5 June 2025)** Notwithstanding the above, the customer shall be eligible for a PTC waiver, on the condition that the terminated service must have completed at least 12 months of its initial contract term.

*For details, refer to [www.singtel.com](http://www.singtel.com)*

**Eligibility:**

The Customised Scheme is available to all similarly situated customers who accept the terms and conditions of the Customised Scheme in its entirety.