

As of 24 January 2025

Effective Date: 24 January 2025

Name of Service: Singtel UC Connector and BizVoice Services. *For more information, refer to www.singtel.com*

Description: Customised Singtel UC Connector and BizVoice Service Scheme (**Customised Scheme**)

Prices (including discounts):

Service	Minimum Contract Term	Minimum Quantity	Monthly Recurring Charge (MRC) (\$ per line/block)	One-Time Charge (OTC) (\$ per line/block)
Teams UC Connector	36 months	2,800 lines	\$2.90 per line	Waived
Teams UC Direct Connect	36 months		\$2.90 per line	Waived
BizVoice UC Standalone (BCP)	36 months	250 lines	\$1 per line	Waived
Number Reservation Service (per block of 10 contiguous numbers)	36 months	20 blocks	\$5 per block	Waived

The customised tariffs will be applicable to all new, renewed and migrated services subscribed under the Customised Scheme.

Key Terms and Conditions:

1. The contract term of the Customised Scheme is a minimum of 36 months, with the option to extend another 12 months for one (1) time only.
2. The contract term of the services subscribed under the Customised Scheme is a minimum of 36 months, with the option to extend another 12 months for one (1) time only.
3. The customer shall subscribe to the minimum quantity as stated in the pricing table above.
4. The BizVoice UC Standalone (BCP) services subscribed under the Customised Scheme can only be used for the purpose of Business Continuity Plan (**BCP**) for the main Teams UC services subscribed under the Customised Scheme. For the avoidance of doubt, the BizVoice UC Standalone (BCP) service does not come with any Level 6 number and the

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customer will be required to link the BizVoice UC Standalone (BCP) service to a Teams UC service.

5. The services subscribed under the Customised Scheme are subject to resource availability.
6. The customer shall not resell the services subscribed under the Customised Scheme.
7. Services subscribed under the Customised Scheme will continue at the customised prices after the expiry of the service contract term.
8. No other discounts including, but not limited to, term and volume discounts, are applicable to the services subscribed under the Customised Scheme.
9. All other standard prices, terms and conditions of the Singtel UC Connector and BizVoice services shall remain applicable.

Suspension and Termination Provisions:

If the customer terminates the services subscribed under the Customised Scheme during the contract term of the services, the customer shall be liable for a premature termination charge (PTC) of 100% of the charges for the remaining contract term.

Notwithstanding the above, the customer is eligible for PTC waiver for the following services:

1. Teams UC Connector and/or Teams UC Direct Connect services subscribed under the Customised Scheme, provided that the customer maintains a minimum of 1,500 Teams UC Connector and/or Teams UC Direct Connect services during the contract term of the Customised Scheme; and/or
2. Existing SIP Trunking services that are migrated to Singtel UC Connector services under the Customised Scheme.

For details, refer to www.singtel.com

Eligibility:

The Customised Scheme is available to all similarly situated customers who satisfy the following criteria:

- (a) migrates at least one (1) existing SIP Trunking service to Singtel UC Connector service under the Customised Scheme; and
- (b) accepts the terms and conditions of the Customised Scheme in its entirety.