

Effective Date: 20 January 2025

Name of Service: Singtel BizVoice Service. *For additional details, refer to www.singtel.com*

Description: Customised BizVoice service scheme (**Customised Scheme**)

Prices (including discounts):

| Service Description | Contract Term | Minimum Quantity (lines) | Monthly Recurring Charge (MRC) (\$ per line) | One Time Charge (OTC) (\$ per line) |
|----------------------------|----------------------|---------------------------------|---|--|
| BizVoice Starter Plan * | 3 years | 1,000 | \$9.50 | Standard: Waived |

* Each BizVoice Starter Plan will come with a free BizVoice Starter VAS Pack 3 and BizVoice UC Add-on.

| Service Description | Contract Term | Minimum Quantity (lines) | MRC (\$ per line) | OTC (\$ per line) |
|-----------------------------|----------------------|---------------------------------|--------------------------|--------------------------|
| BizVoice Starter VAS Pack 3 | 3 years | N.A. | Free | Free |
| BizVoice UC Add-on | 3 years | N.A. | Free | Free |

The customised tariffs will be applicable to all new and renewed BizVoice services subscribed under the Customised Scheme.

Key Terms and Conditions:

1. The contract term of the Customised Scheme is three (3) years.
2. The contract term of the services subscribed under the Customised Scheme is as specified in the pricing table.
3. The customer shall subscribe to the minimum quantity as stated in the pricing table.

4. The services subscribed under the Customised Scheme are subject to resource availability.
5. The customer shall not resell the services subscribed under the Customised Scheme.
6. Services subscribed under the Customised Scheme will continue at the customised prices after the expiry of the service contract term.
7. No other discounts including, but not limited to, term and volume discounts, are applicable to the services subscribed under the Customised Scheme.
8. All other standard prices, terms and conditions of the Singtel BizVoice service shall remain applicable.

Suspension and Termination Provisions:

If the customer terminates the service(s) subscribed under the Customised Scheme during the contract term of the services, the customer shall be liable for a premature termination charge (PTC) of 100% of the remaining contract term.

For the avoidance of doubt, where a BizVoice Starter Plan is terminated, any VAS or VAS Pack associated with the line will also be terminated and the customer will be liable for any applicable PTC.

Notwithstanding the above, the customer can enjoy a PTC waiver for up to 60 BizVoice Starter Plans during the validity of the Customised Scheme, provided that the minimum quantity of lines as specified under the Customised Scheme has been subscribed to.

For details, refer to www.singtel.com

Eligibility:

The Customised Scheme is available to all similarly situated customers who accept the terms and conditions of the Customised Scheme in its entirety.