

As of 26 April 2024

Effective Date: 19 October 2023

Name of Service: Singtel Dark Fibre Service. *For more information, refer to www.singtel.com.*

Description: Customised Dark Fibre Service Scheme
(**Customised Scheme**)

Prices (including discounts):

Service	Minimum Quantity (pairs)	Contract Term	Monthly Recurring Charge (MRC) (\$ per pair)	One-Time Charge (OTC) (\$ per pair)
(With effect from 26 April 2024) Standard Dark Fibre / Dark Fibre with Path Diversity	1	1 year	\$2,700	Standard: \$2,000
(With effect from 26 April 2024) Standard Dark Fibre / Dark Fibre with Path Diversity	2	5 years	\$2,050	Standard: Waived

The customised tariffs will be applicable to all new and renewed Dark Fibre circuits subscribed under the Customised Scheme.

Key Terms and Conditions:

1. The contract term of the Customised Scheme is two (2) years with an option to extend for one (1) year.
2. **(With effect from 26 April 2024)** The contract term of the services subscribed under the Customised Scheme is as specified under the pricing table.
3. The customer shall subscribe to the minimum quantity of Dark Fibre services as stated in the pricing table above.
4. Both ends of each pair of Dark Fibre service subscribed under the Customised Scheme must connect to a Data Centre.
5. In the event of relocation, the customer shall pay a relocation OTC of \$1,000 per site per pair. For the avoidance of doubt, relocation of both ends of the Dark Fibre service (i.e., 2 sites) will be charged a relocation OTC of \$2,000 per pair.

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6. The service(s) subscribed under the Customised Scheme are subject to resource availability.
7. The customer shall not resell the service(s) subscribed under the Customised Scheme “as is” or as a full or sub-bandwidth standalone service but may resell the service(s) as part of its own network.
8. No other discounts including, but not limited to, term and volume discounts, are applicable to the services subscribed under the Customised Scheme.
9. Services subscribed under the Customised Scheme will continue at the customised prices after expiry of the service contract term.
10. All other standard prices, terms and conditions of the commercial Singtel Dark Fibre service shall remain applicable.

Service Level Agreement

The service availability rebate is as follows:

Outage (x)	Availability (%)	Rebate (% of MRC)
6 hour < x ≤ 8 hours	≥98.89% to <99.17%	10%
8 hours < x ≤ 15 hours	≥97.92% to <98.89%	20%
> 15 hours	<97.92%	30%

Any service availability rebate shall only apply to Dark Fibre services subscribed under the Customised Scheme.

Suspension and Termination Provisions:

If the customer terminates the services subscribed under the Customised Scheme during the contract term of the service(s), the customer shall be liable for a premature termination charge of 100% of the remaining contract term.

Eligibility:

The Customised Scheme will be offered to all similarly situated customers who satisfy the following criteria:

- a) currently has a minimum of 10 pairs of Dark Fibre services;
- b) is a duly licenced Facilities Based Operator (**FBO**) or Services Based Operator (**SBO**); and

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- c) accepts the terms and conditions of the Customised Scheme in its entirety.