

As of 12 April 2024

Effective Date: 5 September 2018

Name of Service: Singtel Meg@POP Services. *For more information, refer to www.singtel.com*

Description: Customised Meg@POP Service Scheme (**Customised Scheme**)

Prices (including discounts):

Service	Minimum Quantity (circuits)	Monthly Recurring Charge (MRC) (\$ per circuit)	One-Time Charge (OTC) (\$ per circuit)
5 Mbps Meg@POP IPVPN eLite service	(With effect from 3 June 2020) 500	(With effect from 25 August 2023) \$79	Waived (Standard and Express)

Service	OTC (\$ per circuit)
Relocation Charge	\$250 (Internal and External)

The customised tariffs will be applicable to all new, renewed and/or upgraded Meg@POP circuits subscribed under the Customised Scheme.

Key Terms and Conditions:

1. **(With effect from 25 August 2023)** The contract term of the Customised Scheme is three (3) years.
2. The contract term of the services subscribed under the Customised Scheme is two (2) years with an option to extend for an additional one (1) year.
3. **(With effect from 25 August 2023)** The customer shall subscribe to the minimum quantity specified under the Customised Scheme.
4. The services offered under the Customised Scheme are subject to resource availability.
5. **(With effect from 10 January 2020)** Circuits subscribed under the Customised Scheme will continue at customised prices after the expiry of the circuit contract term.
6. The customer shall not resell the Customised Scheme “as is” or as a standalone Meg@POP product.
7. No other discounts, including term and volume discounts, or promotions shall be applicable to the Customised Scheme.
8. All other standard prices, terms and conditions of the Singtel Meg@POP service shall remain applicable.

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Suspension and Termination Provisions:

(With effect from 29 November 2023) If the customer terminates the services subscribed under the Customised Scheme during the contract term of the services, the customer shall be liable for a premature termination charge (PTC) of 50% of the remaining contract term.

(With effect from 29 November 2023) Notwithstanding the above, the customer shall be eligible for the following:

- a. PTC waiver of up to 100 Meg@POP circuits, provided that the circuit has fulfilled at least six (6) months of its contract term; and
- b. PTC waiver of up to 100 Meg@POP circuits, provided that the circuit has fulfilled at least one (1) year of its contract term.

(With effect from 12 April 2024) Notwithstanding the above, the customer may enjoy a PTC waiver for one (1) Meg@POP circuit subscribed under the Customised Scheme, subject to the following conditions:

- a. The termination is due to a site closure, where proof of site closure must be produced; and
- b. The circuit must have completed at least three (3) months of its contract term.

Eligibility:

(With effect from 25 August 2023) The Customised Scheme will be offered to all similarly situated customers who satisfy the following criteria:

- a) has a minimum revenue spend of \$500,000 on Singtel services in the last 12 months prior to the start date of the customer's agreement; and
- b) accepts the terms and conditions of the Customised Scheme in its entirety.